Building Sustainable Supply Chains in the Era of E-Commerce by Christian Gatmaitan B.S. Industrial Engineering, Purdue University, 2013 and Lisha Yangali MBA, Pontificia Universidad Católica Del Perú, 2018

SUBMITTED TO THE PROGRAM IN SUPPLY CHAIN MANAGEMENT IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE DEGREE OF MASTER OF APPLIED SCIENCE IN SUPPLY CHAIN MANAGEMENT AT THE MASSACHUSETTS INSTITUTE OF TECHNOLOGY

May 2020 © 2020 Christian Gatmaitan and Lisha Yangali. All rights reserved. The authors hereby grant to MIT permission to reproduce and to distribute publicly paper and electronic copies of this capstone document in whole or in part in any medium now known or hereafter created.

Accepted by:

Signature of Author:

Christian Gatmaitan Department of Supply Chain Management May 8, 2020

Signature of Author:

Lisha Yangali Department of Supply Chain Management May 8, 2020

Certified by: ______ Dr. Josué C. Velázquez Martínez Executive Director, Supply Chain Management Program Capstone Advisor

Dr. Andrés Muñoz-Villamizar Postdoctoral Associate Capstone Co-Advisor

Dr. Yossi Sheffi Director, Center for Transportation and Logistics Elisha Gray II Professor of Engineering Systems Professor, Civil and Environmental Engineering

Building Sustainable Supply Chains in the Era of E-Commerce

By

Christian Gatmaitan B.S. Industrial Engineering, Purdue University, 2013

and

Lisha Yangali MBA, Pontificia Universidad Católica Del Perú, 2018

Submitted to the Program in Supply Chain Management on May 8, 2020, in Partial Fulfillment of the Requirements for the Degree of Master of Applied Science in Supply Chain Management

ABSTRACT

Consumer preferences are driving changes within the retail space. E-Commerce is growing rapidly and there are increased pressures on companies to be environmentally friendly, yet still cost-competitive. Therefore, it is of the utmost importance for retailers to adjust their distribution network to accommodate these new customer preferences. Four key steps of this process are (1) measuring the current capacity of the system, (2) forecasting future demand, (3) adjusting capacity in order to meet this forecasted demand while minimizing cost, and (4) quantifying the environmental impact of each adjustment.

Our research focuses on applying these four steps to Coppel, a Mexican retail chain. A time study and capacity analysis were completed to understand current-state capacity. An annual forecast was created using the Holt-Winter Method. This forecast was used as an input for our developed Mixed Integer Linear Program (MILP) that minimizes cost while still meeting customer demand. Finally, the Greenhouse Gas (GHG) method was used to quantify the environmental impact of each cost-reduction measure that the MILP suggests. Our approach reduced the processing cost per unit for Coppel by 4.8% for a total savings of \$126M when compared to their previous current-state. This result verifies that our four-step approach can be utilized to reduce cost and therefore yield higher profits for companies in the retail space.

Capstone Advisor: Dr. Josué C. Velázquez Martínez Title: Executive Director, Supply Chain Management Program

Capstone Co-Advisor: Dr. Andrés Muñoz-Villamizar Title: Postdoctoral Associate

ACKNOWLEDGMENTS

We would like to express our sincere gratitude to our advisors, Dr. Andrés Muñoz Villamizar and Dr. Josué Velázquez Martínez, for their guidance and encouragement through each stage of the project.

The contribution from Coppel and their team members to our project was invaluable to our education and we hope our project will make a positive impact on their organization. We would also like to thank Pamela Siska, Toby Gooley, and the rest of the CTL staff for their support throughout the entirety of this project.

Finally, a special thank you to all of our loved ones for supporting us throughout our project and journey at MIT.

TABLE OF CONTENTS

List of Tables
List of Figures
CHAPTER 1: INTRODUCTION
1.1 The Rise of E-Commerce7
1.2 The Need for Sustainable Supply Chains
1.3 Capstone Approach
1.4 Model Application: Coppel9
CHAPTER 2: LITERATURE REVIEW11
2.1 Demand Forecasting
2.2 Workforce Planning
2.3 Environmental Impact Assessment
CHAPTER 3: METHODOLOGY
3.1 Current-state Capacity
3.2 Forecasting Methodology
3.3 Labor Optimization
3.4 Carbon Footprint Calculation
CHAPTER 4: RESULTS AND DISCUSSION
4.1 Current State Capacity
4.2 Forecast Results
4.3 Labor Optimization
4.4 Environmental Impact
CHAPTER 5: CONCLUSION
REFERENCES
APPENDICES
A. Forecast Results
B. Optimization Results
C. Gurobi Optimization Code
D. Forecasting Script
E. Time Study Results

List of Tables

Table 1. Scope 2 emissions per type of facility	29
Table 2. Scope 2 emission per hour	29
Table 3. Average operation cycle time (secs) across all DCs	31
Table 4. Mean Average Percent Error per Forecast	38
Table 5. Distribution Center 2, Operation 2, Operational Decision Matrix to Minimize Cost	40
Table 6. Optimization Savings	41
Table 7. Unit Cost Sensitivity Analysis	42
Table 8. Scope 2 emissions due to Store Expansion	42
Table 9. Scope 2 emissions in Distribution Centers	43

List of Figures

Figure 1. U.S. Retail E-Commerce Sales as a Percent of Retail Sales	8
Figure 2. Step-by-Step Methodology	20
Figure 3. Coppel Warehouse Operations	21
Figure 4. Historical Coppel Sales from 2017 to 2019	23
Figure 5. Average Coppel store's dimensions	
Figure 6. Average Coppel DC's dimension	29
Figure 7. Box Plot for all Transfer Time Study observations for clothing and furniture	
Figure 8. Box plot of pick operation cycle for clothing time at five distribution centers	
Figure 9. Distribution Center Capacity (units/year)	
Figure 10. Operation Capacity by DC	
Figure 11. Bottleneck Operation by DC Pie Chart - Clothing	
Figure 12. Bottleneck Operation by DC Pie Chart - Furniture	
Figure 13. Coppel Clothing Sales from 2018 to 2019 and Forecast 2020 (Fit 1 and Fit 2)	
Figure 14. Distribution Center Monthly Forecast (Units/Month)	
Figure 15. Annual Demand versus Capacity at each DC (Units)	
Figure 16. Workforce Capacity vs Demand for DC 2, Operation 1	41

CHAPTER 1: INTRODUCTION

Businesses must align with the wants and needs of their customers in order to remain competitive in any industry. Consequently, supply chains are designed to accommodate consumer preferences and must be altered as preferences change. In this capstone project, we created a model to help businesses adjust their supply chains to adapt to two recent trends that have been transforming the retail industry: rising demand due to the growth of e-commerce and the increased desire for sustainable supply chains.

<u>1.1 The Rise of E-Commerce</u>

Worldwide, consumers spent approximately US\$3.46 trillion online in 2019, which is a 17.9% increase from 2018 (Young, 2019). The level of growth varies by country, but the same trend is being experienced worldwide. E-commerce sales in the United States increased by 16.4% from 2018 to a total of US\$602 billion in 2019. Developed countries¹ are generally facing lower growth rates than developing countries due to the longer presence of e-commerce and therefore higher saturation of the market. The United States has seen a constant growth of ~ 7% of e-commerce as a percentage of total retail sales over the past decade (Figure 1), in contrast to the higher growth rates that developing countries have experienced. For example, in 2017, only 7% of the Mexican population shopped online once a week. In 2018, that number grew to 38% (Forbes, 2019). This global growth trend is projected to continue until at least 2024, and therefore businesses need to plan accordingly (Clement, 2019). To effectively manage this expected growth, businesses need to understand their current-state supply chain capacity, growth in their specific markets, and optimize their supply chain network to accommodate their forecast.

¹ Developed and undeveloped economies are defined by the United Nations based on per capita gross national income (GNI) and other factors (United Nations, 2019)



Figure 1. U.S. Retail E-Commerce Sales as a Percent of Retail Sales Data Retrieved from U.S. Department of Commerce (2019).

<u>1.2 The Need for Sustainable Supply Chains</u>

Beyond just shopping more online, consumers also prefer goods and services that are more environmentally friendly. Various environmental groups have conducted surveys and found that over half of global consumers would pay more for sustainable products (Sheffi & Blanco, 2018; Fu & Saito, 2018). In addition to customer preferences, many global initiatives are also supporting the desire for greener solutions to supply chain problems. Ten of the 17 goals for sustainable development set by the United Nations are focused on environmental sustainability (United Nations, 2019). In this context, many companies are feeling pressure from stakeholders to align with these targets, and their public commitments reflect this. For example, Amazon has recently set a target for a carbon-neutral footprint for half of its shipments by 2030 due to increased pressures from its investors and consumers (Chasan, 2019).

In order to align their business with this trend, companies that have not yet performed an accurate analysis of their carbon footprint will first need to gain visibility of their current baseline. Once this baseline is established, improvements can be made in order to be competitive

in the area of sustainability. Other trends are making the reduction of carbon footprints more challenging, such as the aforementioned growth of e-commerce. As e-commerce spending continues to grow, businesses are competing by offering faster deliveries. These fast deliveries make certain supply chain practices, such as consolidating orders in a similar location into one truck, much more challenging. Due to the conflicting pressures of having a sustainable business and delivering quickly, it is essential for businesses to understand the trade-off of making fast deliveries to meet customer demands and reducing environmental impact through consolidation.

<u>1.3 Capstone Approach</u>

As demand increases due to e-commerce, companies in this space need a framework to adjust their supply chains in order to remain competitive. Our capstone project provides a step-by-step approach for making these adjustments at a distribution center level. First, current-state capacity and bottleneck operations are determined at each distribution center. Then, a forecast is created for each distribution center in order to determine if current-state capacity is sufficient. Finally, labor resources within each distribution center are optimized to minimize cost while still ensuring demand can be met. In addition to providing this supply chain insight, we evaluate the resulting environmental savings of this approach.

<u>1.4 Model Application: Coppel</u>

Our approach was applied to Coppel, a nationwide department store in Mexico that focuses primarily on retail furniture and clothing. In 2018 Coppel was Mexico's largest retail company, possessing approximately 1,700 retail stores and 19 regional distribution centers. Coppel completed 6.3 million annual deliveries in 2018. However, it was unclear if their existing distribution network was sufficient to support the projected growth of e-commerce. Coppel therefore needed a predictive model to project growth of their markets and, if necessary, an operational plan to increase the capacity of their distribution network. Due to the environmental pressures from stakeholders introduced in Section 1.2, Coppel aimed to design this new distribution network with not only cost in mind, but also with an accurate understanding of the environmental impact of each decision.

Integrating a forecast method, a Mixed Integer Linear Programming (MILP) model, and an environmental impact estimation, we proposed a methodology to support projected growth through the increase in capacity of Coppel's distribution centers and cross-dock platforms. Our approach provides a business with a monthly operational plan that minimizes costs while still meeting expected customer demand.

The remainder of the capstone is divided into sections that describe different aspects of our project in detail. In Chapter 2 we present existing literature that was researched to help create an appropriate methodology. Chapter 3 describes our methodologies and how each step of our approach was performed. The results and recommendations from our approach are shown in Chapter 4, and our final conclusions can be found in Chapter 5.

CHAPTER 2: LITERATURE REVIEW

This capstone project aimed to develop a comprehensive approach that can be used to forecast demand, provide an operational plan to minimize labor costs, and grant visibility of environmental impact. Current literature explores these tasks individually as distinct, separate topics: (1) demand forecasting, (2) workforce planning, and (3) environmental impact assessment. We explored methods of demand forecasting in order to determine the best method for the case under study. Workforce planning was also reviewed because we wanted to examine existing manufacturing scheduling algorithms and create a model that uses current best practices. Finally, we performed research on environmental assessments to determine the appropriate tool to measure the environmental footprint for our project.

2.1 Demand Forecasting

In order to create a useful demand forecast, the forecast must possess the appropriate scope and method.

2.1.1 Scope of the Forecast

The key to improving forecast accuracy is to choose an appropriate forecasting method that can capture the systematic behavior and project that behavior into the future (Gilliland, 2010). The first step in making this decision is determining the scope of the forecast. This means being clear about the level of aggregation, forecasting horizon, and type of product. The level of aggregation refers to period of time, item, and location (Zotteri, Kalchschmidt & Caniato, 2005). Fildes, Mab and Kolassa (2019) stated that the level of forecast aggregation should depend on the level of decision it is being used for. For example, if a store-level decision needs to be made, then the product-level forecast is the best choice. If a larger scope, strategic decision needs to be

made, then a location-level forecast is the best option. One of the challenges in the retail industry

is that there are too many variables influencing the outcome and too little information to make decisions. As a result, in order to achieve an adequate level of accuracy, a tradeoff between time and information that best fits the scope should be made.

According to Makridakis, Hyndman, and Wheelwright (1998) it is important to be aware that demand depends on two different types of events: uncontrollable external events (national economy, customers, competitors, and distributors) and controllable internal events (marketing, production, finance and company policies). A forecast is applied to try to estimate variability due to external factors. There are several methods that are divided into two major groups: the subjective and the objective. The objective methods are composed of causal models and time series. The causal model is based on the idea that there is an underlying cause that can be measured that drives the result. Some tools for causal models are econometric models, leading indicators, and input-output models. The time series is based on the observation of patterns such us level, trend, and seasonality.

The scope of our forecast for Coppel was selected to be monthly for each distribution center for both clothing and furniture. A monthly scope was selected because it aggregates demand at a level that is actionable for resource planning and it was the requested scope by Coppel.

2.1.2 Applicable Forecasting Methods

When making forecasts it is important to know what exactly you are trying to forecast. According to Makridakis et al. (1998), a good way to explore data is the use of graphs such as time plots, seasonal plots, and scatterplots to identify patterns. It is important to be aware that to create meaningful graphs, a good amount of historical information is needed. The identification of patterns is key, since the identified pattern provides insight into which method of forecasting is ideal.

12

In time series, data could express trend, seasonality, and horizontal or cyclical patterns. Trend (b) is the rate of growth or decline of data. Seasonality (F) is a pattern that repeats at specific periods in time. The horizontal pattern (a) is the constant mean on which data fluctuates. A cyclical (C) pattern is related to the rises and falls of a business cycle. It is important to note that besides these four patterns, there is also a random fluctuation, or error (e), that accounts for the remaining variability. Cumulative, naïve, moving-average, simple exponential smoothing, Holt's, and Holt-Winter method were all researched and elaborated on in Section 2.1.3. In addition to time series forecasting methods, machine learning algorithms have also been created for forecasting application in recent years. One example of this is the eXtreme Gradient Boosting algorithm, also known as XG Boost. XG Boost is a scalable and accurate implementation of gradient boosting machines that utilizes higher levels of computer power for boosted trees algorithms (Brownlee, 2016). XG Boost applies gradient boosting, which is an ensemble method that sequentially adds predictions and corrects previous models and fits a new model to the residuals of the previous prediction, and then minimizes the loss when adding the latest prediction (Morde, 2019). XG Boost is computationally very powerful but requires a very large amount of data to be functional. XG Boost was explored by our team, but our dataset proved insufficient in detail, volume, and the lack of external parameters when attempting to apply XG Boost. When solving similar problems that require forecasting, XG Boost should be considered and applied if sufficient data is present.

2.1.3 Time Series Forecast Parameters and Structure

Makridakis et al. (1998) stated that, when using time series, demand can be predicted by combining patterns and making inferences. If it is determined that the only relevant parameter is horizontal, then the model to use will have the form $X_t = a + e_t$. If it is defined that the

13

horizontal pattern and trend are the relevant parameters, then the model to use will have the form $X_t = a + bt + e_t$. If the horizontal trend and seasonality are relevant parameters, then the model to use will have the form $X_t = aF_t + e_t$. Finally, if it is defined that a horizontal pattern, trend, and seasonality are all relevant parameters, then the model to use will have the form $X_t = (a + bt)F_t + e_t$.

In the cases where a horizontal pattern is the only relevant parameter, there are four models that can be used. According to Caplice (2014), the choice between these models will depend on the relevance that the most recent values have over the oldest historical values and the storage capacity of the system used. The cumulative forecast $\hat{x}_{t,t+1} = \frac{\sum_{i=1}^{t} X_i}{t}$ uses all the historical information available and gives the same weight to all values, while the naïve forecast $\hat{x}_{t,t+1} = x_t$ only uses the most recent value. In the middle of both models is the moving average forecast $\hat{x}_{t,t+1} = \frac{\sum_{i=t+1-M}^{t} X_i}{M}$ that uses only the last M number of periods. Depending on the value of M, the model will be more or less responsive to more recent information.

In the case that a horizontal pattern is the only relevant parameter, but the value of observations degrade over time, the simple exponential smoothing model $\hat{x}_{t,t+1} = \alpha x_t + (1 - \alpha)\hat{x}_{t-1,t}$ should be used, with α as the smoothing constant ranging between 0 and 1 (Caplice, 2014). As α grows, more weight is given to recent events. The advantage of the simple exponential smoothing model over the moving average is the use of the $\hat{x}_{t-1,t}$ parameter. This parameter allows the history of the variable to be contained in a single data point and can be very beneficial when forecasting thousands of products.

If the horizontal pattern and trend are both relevant and the value of observations degrade over time, the Holt's method $\hat{x}_{t,t+1} = \hat{a}_t + \tau \hat{b}_t$ should be used (Caplice, 2014). Where τ represents the number of periods into the future the forecast is predicting, $\hat{a}_t = \alpha x_t + (1 - \alpha)(\hat{a}_{t-1} + \hat{b}_{t-1})$ is the estimate for the horizontal pattern, and $\hat{b}_t = \beta(\hat{a}_t - \hat{a}_{t-1}) + (1 - \beta)\hat{b}_{t-1}$ is the estimate for the trend. It is important to update the value of the estimates after each iteration. In the case that not only the horizontal, but also the seasonality parameter is relevant and the value of observations degrade over time, the double exponential smoothing method $\hat{x}_{t,t+\tau} = \hat{a}_t \hat{F}_{t+\tau-P}$ should be used (Caplice, 2014). τ represents the number of periods into the future the forecast is predicting, $P = \sum_{i=1}^{P} \hat{F}_i$ is the number of periods that have distinct seasonal differences, and γ is the seasonality smoothing factor. It is important to update the value of the estimates after each iteration where $\hat{a}_t = \propto (\frac{x_t}{\hat{F}_{t-P}}) + (1 - \alpha)(\hat{a}_{t-1})$ is the updating procedure for the horizontal pattern and $\hat{F}_t = \gamma(\frac{x_t}{\hat{a}_t}) + (1 - \gamma)\hat{F}_{t-P}$ is the updating procedure for the seasonality factor.

If the horizontal pattern, the trend, and the seasonality parameters are all relevant and the value of observations degrade over time, the Holt-Winter method $\hat{x}_{t,t+\tau} = (\hat{a}_t + \tau \hat{b}_t)\hat{F}_{t+\tau-P}$ should be used (Caplice, 2014). Where τ once again represents the number of periods into the future the forecast is hoping to predict, $\hat{a}_t = \propto (\frac{x_t}{\hat{F}_{t-P}}) + (1 - \alpha)(\hat{a}_{t-1} + \hat{b}_{t-1})$ is the updating procedure for the horizontal, $\hat{b}_t = \beta(\hat{a}_t - \hat{a}_{t-1}) + (1 - \beta)\hat{b}_{t-1}$ is the estimate for the trend and $\hat{F}_t = \gamma(\frac{x_t}{\hat{a}_t}) + (1 - \gamma)\hat{F}_{t-P}$ is the updating procedure for the seasonality factor.

2.1.4 Final Forecast Selection

When choosing a model to utilize for a forecast it is important to measure its quality, which can be done by measuring accuracy. Accuracy was measured by mean average percent error (MAPE). MAPE is the average of absolute percent error for each data point (Caplice, 2014). The equation for MAPE is as follows, where n is number of observations, t is the time period, and e is the error:

$$MAPE = \frac{\left(\sum_{t=1}^{n} |\mathbf{e}_t|\right)}{n} \quad (1)$$

In order to accurately predict future demand, overfitting of the forecast should be avoided, so imperfect accuracy is acceptable. A good way to avoid overfitting is by using one set of information to train an initial model and a second set to test it.

The forecasting method that is optimal for a problem will change based on how much information is available. If there is sufficient historical data and there is no causality between the factors, time series is typically the best choice. In order to select the appropriate time series method, graphing the data is very helpful to be able to detect the main parameters, such as trend and seasonality. Once relevant parameters are defined, models that may be appropriate for the forecast can be chosen and then tested. Before a final selection is made, the cost of maintaining the necessary information required to update the forecast properly should be analyzed.

2.2 Workforce Planning

Optimizing headcount per location is incredibly important in the retail industry because profit margins are lower than most other sectors, ranging from 0.5% to 3.5% (Ross, 2019). This means that being inefficient in internal processes, such as operations within distribution centers, is critical for the business because these inefficiencies could decrease an already small profit margin. Due to the presence of holidays throughout the year, the retail industry has a strong trend and seasonal pattern, and therefore there is high variability in terms of resource requirements. As indicated by Cox (1989), a high level of flexibility in processing capacity is a major factor for success in this type of scenario. This flexibility equates to the quickness and ease in which facilities can respond to changes in demand.

Oke's (2000) research indicates that increasing human resource flexibility is pivotal in remaining competitive in this industry. However, not many firms improve this flexibility due to the challenges of balancing full-time workers, overtime, part-time workers, and contractors. Within the manufacturing industry; Holt, Modigliani, Muth, and Simon (1960) pioneered solutions by proposing a production model to adjust workforce availability within the business constraints of demand and cost.

There has been ample research completed on workforce scheduling using MILP models where researchers consider overtime, hiring, and firing costs. However, the majority of these models are focused in a production setting. According to Pinedo (2005), there are three main differences between manufacturing and services settings when planning and scheduling. The first difference is that in manufacturing it is usually possible to keep a stock of goods, whereas in services that is not possible. The second difference in manufacturing is the number of resources (which are typically machines) is usually fixed in the short term, whereas in services the number of resources is more flexible. The third difference is that in services it is more common to deny service to a customer is a more common practice than not delivering a product to a customer in a manufacturing setting. The aforementioned differences between manufacturing and services affect the processing restrictions, constraints, and objective of a MILP. Hence, service models tend to be very different from manufacturing models.

In the case of MILP models focused on services, Hung (1999) has shown how to schedule workers throughout the year under a practical annualized hours (AH) scenario. Similar studies on annualized hours scenarios were conducted by Clutterbuck (1982), Lynch (1985), Curran (1992), MacMeeking (1995), Mazur (1995) and Corominas and Pastor (2000). The AH concept gives the employer a certain number of labor hours available in a year that can be allocated according to

17

manpower as needed, which is beneficial to successfully tackle seasonal demand. However, AH cannot be applied in every companies due to company's cultural policies specific or specific country labor regulations. Therefore, we have built a MILP model that combines the knowledge from manufacturing and AH models.

To summarize, the second goal of our research was to develop a MILP model that meets the requirements of the retail industry as a service. To apply this MILP model to Coppel's network, we tailored it to Mexican regulations by adding shift constraints and the appropriate overtime rates.

2.3 Environmental Impact Assessment

According to the Intergovernmental Panel on Climate Change (2013), the climate is changing because greenhouse gases (GHG) have increased their concentration in the atmosphere. This has been caused by human activity like industrialization and changes in agriculture and land use. The main greenhouse gases are carbon dioxide, methane, nitrous oxide, hydrofluorocarbons, perfluorocarbons, and sulfur hexafluoride. The IPCC (2007) also provided a recommended metric to compare the impact of different types of emissions is global warming potential (GWP). GWP converts an impact to the equivalent amount of CO₂ trapped in the atmosphere that would cause the same impact. Therefore, by using the GWP conversion, we can aggregate GHG emissions into a single metric, carbon dioxide equivalent (CO2e).

Carbon equivalents has become the most widely used method to measure environmental footprint (Minx et al, 2009). Supporting this, government regulation reports and taxes are calculated based on carbon emissions (Bouchery, Corbett, Fransoo & Tan, 2017). Currently many companies report their emissions in order to be prepared for future climate policies

18

(Carbon Trust, 2014). Similarly, many companies report their emissions in the form of carbon emissions because of the pressure exerted by the public, previously stated in Section 1.3. Regarding measuring the carbon footprint, Bouchery, Corbett, Fransoo and Tan (2017) stated that the Greenhouse Gas (GHG) Protocol is the most used framework to account for carbon emissions. The GHG Protocol released in 2001 had as a goal to provide guidance for companies in preparing a carbon emission inventory (WRI and WBCSD, 2004). The GHG Protocol also provides recommendations on how to set organizational and operational boundaries on emissions. Within the organizational boundaries there are two distinct approaches: (A) the equity share approach and (B) the control approach. Within the operational boundaries the GHG Protocol distinguishes three scopes. Scope 1 emissions are related to the direct emissions of the company by sources that they own. Scope 2 accounts for the emissions generated by the source of purchased electricity consumed by the company. Finally, Scope 3 encompasses all the indirect emissions that are not accounted in Scope 1 and 2 (Bouchery, Corbett, Fransoo & Tan, 2017). iN our project, we will only focus on the measurement of Scope 1 and 2, specifically on the electricity consumption of distribution centers. The best practices that were gathered from this literature review were used to create our methodologies, which are presented in the next chapter.

CHAPTER 3: METHODOLOGY

Our approach consists of four distinct steps, shown in Figure 2: They are to identify current-state capacity of an existing supply chain, predict future demand in an industry that experiences trend and seasonality, optimize headcount by minimizing cost while still meeting customer demand, and provide visibility of the environmental impact of any changes brought by the previous three steps. Before any of these steps can be completed, numerous current-state, company-specific inputs are required. An understanding of current headcount, the time required for each task, historical demand, and various operational costs are necessary for effective application. The outputs of our approach are current-state capacity and operational bottlenecks, a demand forecast for the next year, an optimized plan for labor resource allocation, and environmental footprint visibility. Due to the differences in operation cycle time and independent workforce for each product type, our approach is applied to clothing and furniture separately.



Figure 2. Step-by-Step Methodology

3.1 Current-state Capacity

It is necessary to understand the current state of a supply chain before any optimization or possible expansion is explored. Without understanding if a business' current assets are sufficient to meet its demand, decisions for the future would be uninformed and most likely incorrect. Our model focuses on the labor at Coppel distribution centers, and therefore our first step was to determine their baseline. In applying our approach to Coppel, our team looked at warehouse operations including picking, transferring, loading, and then driving, shown in Figure 3. These operations are identical for both clothing and furniture. The worker who performs the picking operation, referred to as Worker 1, removes the required items from their storage location and prepares them for transportation. The transfer operation is completed by another individual, Worker 2, who moves the material to the loading station. Worker 3 completes the loading step, which consists of loading the desired goods into a truck. Worker 4, the driver, also assists in the loading process and then completes the delivery. Our capstone does not focus on the unload and storage steps because these tasks typically do not occur in the same month and were deemed out of scope. Workforces are independent for clothing and furniture besides for Worker 3 and 4.

Warehouse Operations



Figure 3. Coppel Warehouse Operations

Headcount data was provided by the Coppel team for each operation and product at each distribution center in the Coppel network. The average cycle time² of each operation was

² Cycle Time refers to the total time from the beginning to the end of a process, including any process and delay time (iSixSigma, 2020)

required to be able to calculate the output capacity of each distribution center and therefore the entire Coppel network. To gather this cycle time data, a time study was completed at eight different distribution centers over the course of three weeks for both clothing and furniture operations. The data were aggregated and averaged to calculate the cycle time per operation. Variance between each distribution center and within each process was calculated as well to better understand how standardized each process was. Next, the product of the average cycle time per transaction and the available labor hours of each distribution center was calculated to understand the theoretical number of units that each distribution center could process. This information allowed for the identification of potential bottlenecks within each distribution center and the calculation of the entire network's capacity. Current-state capacity was calculated using the following equation:

$$Capacity = MIN[\frac{Available Time_{operation}}{Cycle Time_{operation}}](2)$$

3.2 Forecasting Methodology

A forecast of demand for the next year of both clothing and furniture was required to determine if current-state capacity at each distribution center was sufficient. There are many ways that forecasting can be performed, and to determine that the Holt-Winter Method fits our data set most appropriately of the methods discussed in Section 2.1, we used mean average percent error (MAPE) to evaluate forecast accuracy.

Coppel provided three years of data for furniture and clothing sales. 2017 and 2018 were used as training data for our forecasting model, while 2019 was to test the forecast. Using the Python coding language, a general-purpose programming language (Python Software Foundation, 2020), Coppel sales data was aggregated by units sold per month at each DC. After plotting the historical data, it was clear that there was both trend and seasonality present, as shown in Figure 4.



2017-2019 Coppel Sales Data

Figure 4. Historical Coppel Sales from 2017 to 2019

3.2.1 Holt-Winter Model

The Holt-Winter Model, described in Section 2.1, assumes a linear trend with a multiplicative seasonality effect over both level and trend. The level estimate is made with "de-seasoned" values of the latest observation, and the trend is estimated in the same way as the Holt method, which uses two variables (Alpha and Beta) to value historical data and smooth past data. The seasonality estimate functions the same way as the Double Exponential Smoothing model, which functions by applying a seasonality factor that is used to influence the forecast and is continually updated based on newly observed data. The

equation for the Holt-Winter Model is $\hat{x}_{t,t+\tau} = (\hat{a}_t + \tau \hat{b}_t)\hat{F}_{t+\tau-P}$, which is elaborated on in detail in Section 2.1.

Based on our research and the available data provided to us, Holt-Winter was assumed to be the best forecasting methodology for our project. To confirm this assumption, Naïve, Moving-Average, Simple Exponential Smoothing, Holt's Method, and Holt-Winter Methods were all tested, and Holt-Winter had the lowest mean average percent error (MAPE). Combinations of additive and multiplicative trend and seasonality were all calculated to determine the best fit. This fit was also judged by MAPE, which can be found in Chapter 4, Results and Discussion. This Holt-Winter Model was applied using the Statsmodel package in Python. Statsmodel is a Python module that provides functions for the estimation of different statistical models and data exploration (Seabold, Skipper, & Perktold, 2010). The script used to create this forecast can be found in Appendix D.

3.3 Labor Optimization

The results of the time study and forecast gave our team information regarding Coppel's current-state capacity and estimated demand per month. We created an optimization model that takes capacity, demand, and other operational costs as inputs. As mentioned before, the model's objective is to minimize total cost while following local regulations that act as constraints, all while still meeting customer demand. The model provides an output of operational decisions, such as hiring workers, firing workers, running overtime, transferring workers, and using external contractors. The output provides these recommendations for the next 12 months. Due to independent labor forces and different operation cycle times, the model is applied separately to furniture and clothing. The mathematical model was created and run using the Gurobi Solver in the Python coding language, using the code

24

presented in Appendix C. Gurobi Solver is a commercial optimization solver for mixedinteger linear programming and other optimization models (Gurobi, 2020).

Our optimization function minimizes total cost for Coppel while ensuring that total demand is satisfied and regional overtime regulations are adhered to. Coppel's team provided the costs for hiring, firing, and transferring workers from one role to another. The outputs of this model is a table that describes what operational decisions should be made at each time period to minimize total cost for clothing and furniture. The logic of the MILP model is described in Section 3.3.1.

3.3.1 MILP Model

In order to minimize operational costs for each distribution center we created a Mixed-Integer Linear Program (MILP).

Problem formulation

Sets:

i, j = operations {1=Picking, 2=Transfer, 3=Load and 4=Drivers) }

 $t = months \{1-12\}$

Parameters:

 $\mathbf{D}_{\mathbf{t}}$ = Demand of units to process in month *t*.

 L_i = Time required to process one unit at station I (hours/unit)

K = Number of monthly hours an employee works according to shift (hours/person)

 M^{o} = Maximum hours of overtime type 1 allowed per employee per month

M^Q represent the maximum hours of overtime type 2 allowed per employee per month.

 W_{i0} = Size of the workforce at the beginning of the planning period (month 0).

 $c_i^W = \text{Cost per employee ($/person/month)}$

 c_i^F = Cost of firing one employee (\$/person)

- c_i^H = Cost of hiring one employee (\$/person)
- c_{ii}^{X} = Cost of transferring one employee from station i to station j (\$/person)
- c_i^0 = Cost of overtime type 1 (\$/hour)
- c_i^Q = Cost of overtime type 2 (\$/hour)
- c_i^{C} = Cost of outsourcing the processing of units to a third party (\$/unit)
- H_{it} = Number of employees type *i* to hire at start of month *t*.
- F_{it} = Number of employees type *i* to fire at start of month *t*.
- W_{it} = Number of employees type *i* in month *t*.
- X_{ijt} = Number of employees type *i* turning into type *i* in month *t*.
- \boldsymbol{O}_{it} = Number of overtime type1 hours to work in month *t*.
- Q_{it} = Number of overtime type2 hours to work in month *t*.
- P_t = Number of internal units to process in month *t*.
- C_t = Number of outsourced units to process in month t.
- $H_{it}, F_{it}, W_{it}, X_{ijt}, O_{it}, Q_{it}, P_t, C_t \ge 0$, integer

The mathematical model is presented next:

$$Min \ z = \sum_{t=1}^{T} \sum_{i=1}^{I} c_i^{w} \ \boldsymbol{W}_{it} + c_i^{H} \ \boldsymbol{H}_{it} + c_{ij}^{X} \ \boldsymbol{X}_{ijt} + c_i^{F} \ \boldsymbol{F}_{it} + c_i^{O} \ \boldsymbol{O}_{it} + c_i^{Q} \ \boldsymbol{Q}_{it} + c_i^{C} \ \boldsymbol{C}_{it}$$
(3)

Subject to:

$$D_{it} - P_{it} - C_{it} = 0, \forall i \in I, \forall t \in T$$
(4)

$$P_{it} - \left(\frac{K W_{it} + O_{it} + Q_{it}}{L_i}\right) \le 0, \forall i \in I, \forall t \in T$$
(5)

$$W_{it} - W_{it-1} - H_{it} + F_{it} = 0, \forall \in I, t = 1, 2$$
(6)

$$W_{3t} - W_{3t-1} - H_{3t} + F_{3t} + X_{3t} = 0, \forall i \in I, t = 3$$
(7)

$$W_{4t} - W_{4t-1} - H_{4t} + F_{4t} - X_{3t} = 0, \forall i \in I, t = 4$$
(8)

$$O_{it} - M^{o}W_{it} \le 0, \forall i \in I, \forall t \in T$$
(9)

$$Q_{it} - \mathsf{M}^{\mathsf{Q}}W_{it} \le 0, \forall i \in \mathsf{I}, \forall t \in \mathsf{T}$$

$$\tag{10}$$

Constraint (4) defines that demand has to be met by the sum of internal production P_{it} and a third party's production C_{it} .

Constraint (5) defines that internal production should be met by the sum of current month worker's regular hours and extra hours (type 1 and 2).

Constraints (6), (7) and (8) define the balance in number of workers for the four types of employees. Workers at the end of period W_{it} is equal to the workers at the beginning of period W_{it-1} plus the numbers of workers hired in the period H_{it} minus the number of workers fired in the period F_{it} .

Constraints (9) and (10) define a limit of the total amount of extra hours by multiplying the maximum amount of individual extra hours (M^o and M^Q) by the number of available workers W_{it} .

3.4 Carbon Footprint Calculation

Due to the pressures being placed on companies to be environmentally conscious, as described in Section 1.2, the environmental impact of each supply decision should be quantified. In our application of our approach to Coppel, we will measure the environmental footprint for the evaluated facilities and how our optimization model will impact this footprint. Coppel has used the Greenhouse Gas Protocol (GHG) to quantify this impact, which is described in Section 2.3.

Our environmental assessment focuses on emissions that would be affected by our forecast and optimization model, which are the physical Coppel facilities. These facilities contain primarily Scope 2 emissions in the form of electricity consumption. Our team estimated future emissions based on changes in area of Coppel's facilities, as well as any changes to the hours of operation of these facilities. The Scope 2 emissions of Coppel's facilities in 2019 were of 744.74 tons of CO2e. The average Coppel store is approximately 1,000 square meters and works for 67 hours a week (Figure 5 shows an example of the store dimensions). The average Coppel distribution center is approximately 15,000 square meters and works for 50 hours a week (Figure 6 shows an example of the DC dimensions). In 2019 there were 24 distribution centers and 3,146 stores. Table 1 shows the calculations of yearly emissions per type of facility. Using total 2019 Scope 2 emissions and the combined area of Coppel facilities, an average emission rate of 0.000939 tons of CO2e per Distribution Center per hour was found, described in Table 2. This value was used to calculate the effects of any expansion by Coppel in future years. We also found that $Emissions_{DC2019} = 58.59 \text{ tCO2e}.$



Figure 5. Average Coppel store's dimensions Retrieved from Google Earth (Google Earth, 2020a)



Figure 6. Average Coppel DC's dimension Retrieved from Google Earth (Google Earth, 2020b)

Table 1.

Scope 2 emissions per type of facility

Building Type	Distribution Center	Store
Count	24	3,146
Area (m2)	15,000	1,000
Total Area	360,000	3,146,000
Average working Hours per year	2,600	3,484
Total Hours worked x Area	936,000,000	10,960,664,000
% Consumption	8%	92%
Total Emissions (tCO2e)	58.59	686.15

Table 2.

Scope 2 emission per hour

Building Type	Distribution Center	Store
Average emissions per year (tCO2e)	2.44	0.22
Average emissions per hour (tCO2e)	0.000939	0.000063

Additionally, the output of our optimization model could suggest running overtime production for cases where hiring and firing costs are higher than offering existing employees overtime rates. Each hour of overtime outside of typical business hours would increase the environmental footprint of Coppel due to the need to keep facilities running and utilizing power. Each DC under current conditions operates one shift for 52 weeks, which is equivalent to 2,496 hours per year. The impact on Scope 2 emissions for DCs was calculated using the equation: $Emissions_{DC2020} = 0.000939 (Count_{DC} * 2496) + Total OT Hours... (11)$

Using this equation 11, we are able to measure the impact of running the DCs for longer hours. For example, if Operation 1 was running 8 hours of overtime and Operation 2 was running 12 hours, 12 hours would contribute to the sum of total overtime since both Operations 1 and 2 could be run in the facility at the same time.

In the next chapter, we discuss and analyze the results of each methodology, as well as provide recommendations for Coppel.

CHAPTER 4: RESULTS AND DISCUSSION

Utilizing the capacity equation, demand forecasting method, optimization model, and environmental impact calculation discussed in Chapter 3, we applied the four steps of our approach to Coppel's data. When analyzing our results, we found that each step's result yielded additional recommendations for the Coppel team. Current state capacity calculations identified process bottlenecks that can be targeted for future improvement projects. The created forecast can be used to make more informed business decisions and serve as an input for our optimization model. The optimization model provides recommended operational decisions for each month in order to minimize labor costs at each distribution center. Finally, the environmental impact calculation provides Coppel with visibility of the emissions impact of each decision our optimization model recommends.

<u>4.1 Current State Capacity</u>

The time study performed at various Coppel distribution centers was performed over three weeks at eight different distribution centers. Using this data, the average cycle time per unit for each process was calculated, which is shown in Table 3. The operations in order from shortest to longest cycle time were Load, Deliver, Pick, and then Transfer. The variation of these time observations was also calculated in order to better grasp how cycle time could vary across Coppel, with a snapshot shown in Figure 7.

Table 3.Average operation cycle time (secs) across all DCs

Operation	Picking	Transfer	Load	Deliver
Clothing				
(secs/unit)	44	179	20	20
Furniture				
(secs/unit)	161	243	25	25



Figure 7. Box Plot for all Transfer Time Study observations for clothing and furniture (seconds/unit/employee)

In addition to observing variance across all of Coppel, we also compared the variation between distribution centers for each operation. Figure 8 shows a snapshot of significant variation between DCs for the picking operation of clothing.



Cycle Time (seconds)

Figure 8. Box plot of pick operation cycle for clothing time at five distribution centers (seconds)

One distribution center was observed to have an average picking operation cycle time for clothing of more than double the average among the other distribution centers. There is currently a significant gap between how long each task takes at each DC. It would require a deeper dive into each individual process in order to identify the root cause, but on the surface the large variation within operations and between distribution centers appears to be an opportunity for best practice sharing. The rest of the time study results can be found in Appendix E. Due to the scope of this project being focused on resource management and not shop operations improvement, the average cycle times for each operation were applied to the remaining distribution centers. These values, along with the provided headcount data for each distribution center, were used to calculate the current state capacity for each DC, shown in Figure 9 for both clothing and furniture.



Figure 9. Distribution Center Capacity (units/year)



Figure 10. Operation Capacity by DC

The capacity for each operation was calculated and the minimum capacity operation at each distribution center was identified as the bottleneck. There was a large gap between capacities of different operations within a DC, shown in Figure 10, which appears to be a waste since capacity is maxed out by the bottleneck operation. The breakdown of which operations were the bottleneck at each distribution center can be found in Figures 11 and 12 for clothing and furniture, respectively. The transfer operation was the bottleneck process for the majority of DCs for clothing operations. This information provides the recommendation that if capacity improvements are desired for clothing, the cycle time of the transfer process should be reduced through improvement projects or headcount should be increased. Additionally, improvements to other processes or headcount additions would

not improve overall capacity of the distribution center and potential savings could occur by reducing headcount of non-bottleneck operations.

For furniture operations, the bottlenecks follow a similar trend of the transfer operation being the bottleneck for the majority of DCs, but some experience the picking operation as their bottleneck, shown in Figure 12. This data recommends that each distribution center should focus on its own bottleneck operation, as there is not an overwhelmingly common bottleneck that can be targeted. For both clothing and furniture, there could be potential savings or additional productivity by reallocating headcount to match capacity of the operations.



Figure 11. Bottleneck Operation by DC Pie Chart - Clothing



Figure 12. Bottleneck Operation by DC Pie Chart - Furniture

4.2 Forecast Results

The Coppel team provided sales data for furniture and clothing from 2017 to 2019. 2017 and 2018 were used as training data, while 2019 was used to test the forecast. After aggregating sales data by each distribution center, the Holt-Winter method was applied in Python on the training data. This resulted in a monthly forecast for each distribution center for both furniture and clothing. An example of this is shown in Figure 13.



Coppel·Clothing·Sales¶

Figure 13. Coppel Clothing Sales from 2018 to 2019 and Forecast 2020 (Fit 1 and Fit 2)

A snapshot of the monthly forecast by distribution center is shown in Figure 14 and the entire forecast can be found in Appendix A. This forecast was used as an input for the optimization model we created in order to minimize operational costs at each distribution center.


Figure 14. Distribution Center Monthly Forecast (Units/Month)

Additionally, the forecast provides data that can be used to form recommendations for other aspects of the company, such as how inventory should be managed. Four different forecasts were created, and their accuracies were judged based on the fit to the test data of 2019. Fit 1 consisted of additive trend and additive seasonality and Fit 2 was additive trend and multiplicative seasonality. Fit 3 and Fit 4 were the same as Fit 1 and 2, but a dampener was applied to the trend pattern. A dampener is used when trend is not expected to persist at the same rate year over year, so the previous year's trend is reduced. Fit 2 provided the highest accuracy when judged by mean average percent error, with a value of 17.74, shown in Table 4. This forecast was created for the next twelve months, but can be easily adjusted to

project farther into the future. The forecast can be rolled out further in the future as new

months of sales data are collected that can be input into the Python file.

Table 4.

Mean Average Percent Error per Forecast

Fit 1 MAPE	Fit 2 MAPE	Fit 3 MAPE	Fit 4 MAPE
19.17	17.74	25.15	25.19



Figure 15. Annual Demand versus Capacity at each DC (Units)

Using the calculated bottlenecks and capacities for each DC from Section 4.1, it was determined that 100% of DCs cannot accommodate their forecasted annual demand for clothing, and 26% of DCs cannot handle the annual demand forecasted for furniture. Figure 15 displays annual capacity versus demand for each DC. With current-state conditions, 55% of clothing demand and 36% of furniture demand would be unfulfilled. Of the 74% of

DCs that can handle furniture demand, they have excess capacity to produce ~80% more than is necessary. This proves that current-state conditions are insufficient to accommodate forecasted demand. Changes in resource allocation through the implementation of the next step our approach, headcount optimization, can ensure that these demand misses will not occur at such a high magnitude moving forward.

4.3 Labor Optimization

The distribution center forecast, current state capacity, and operational costs (monthly salary, hiring cost, firing cost, transferring cost and outsourcing cost) were used as inputs in our optimization function that is solved using the Gurobi Solver in Python. The outputs of the model is a table that describes operational decisions at each time period in order to minimize costs, with an example shown in Table 5. Operation 1 refers to the picking operation, operation 2 is for the transfer operation, operation 3 is for loading, and operation 4 is the driving operation. The other outputs follow the same pattern and represent different decisions. "Hire" represents the number of employees hired, "Fire" depicts the number of employees fired, "OT 1" represents the number shifts of overtime allocated, "OT 2" represents the number of shifts of overtime allocated after the first restriction is met (in this case, OT 1 is double the normal salary, where OT 2 is triple the normal salary). "Transfer" refers to any employees that would be changed from one operation to another, and "ContractUnits" refers to the number of units contracted out to an external company. The rows labeled as "Workers" display what the existing headcount is for that operation at each time period. Shown in Table 5, if any action is recommended, the variable "Hire," "Fire," "OT 1," "OT 2," or "ContractUnits" will be displayed with the appropriate value. In this case, existing capacity and headcount were too large and headcount was reduced after month 1. Due to the cost of overtime versus the hiring costs, the model elected to run

39

overtime instead of hiring additional workers because it helped reduce overall labor cost.

Because workers three and four are shared between furniture and clothing, outputs of

headcount for each operation are shown in the "Value Total" column.

Month	DC	Operation	Variable	Value_Clothing	Value_Furniture	Value_Total
1	2	1	Workers	127	113	240
1	2	1	Fire	45	34	79
2	2	1	Workers	82	79	161
3	2	1	Workers	82	79	161
4	2	1	Workers	82	79	161
5	2	1	Workers	82	79	161
6	2	1	OT_1	0	11	11
6	2	1	Workers	82	79	161
7	2	1	Workers	82	79	161
8	2	1	Workers	82	79	161
9	2	1	Workers	82	79	161
10	2	1	Workers	82	79	161
11	2	1	OT_1	0	10	10
11	2	1	Workers	82	79	161
12	2	1	OT_1	15	10	25
12	2	1	OT_2	68	0	68
12	2	1	Workers	82	79	161

Table 5.

Distribution Center 2, Operation 2, Operational Decision Matrix to Minimize Cost

It was observed that increases and decreases in monthly demand did not typically result in drastic headcount adjustment, as the hiring and firing costs required to fluctuate capacity were higher than keeping the extra workforce on payroll, with an example shown in Figure 16. In most cases, a capacity that was higher than the expected monthly demand for the majority of the year was selected and headcount was kept relatively constant. Overtime was utilized in these cases to help accommodate seasonal jumps because the cost of paying overtime rates was lower than having to pay the additional hiring costs that come with increasing headcount. An example of this is shown in months 11 and 12 of Figure 16. The results for every DC and operation can be found in Appendix B.



Figure 16. Workforce Capacity vs Demand for DC 2, Operation 1

Another output from the optimization model is the annual labor cost for each DC. The average cost per DC in 2019 was paired with 2020 demand to project expected cost if no changes were made, and this was compared to the cost per DC after implementation of our approach. These results can be found in Table 6. Overall, this optimization yields a total cost reduction of \$125,359,858 (~4.8%) when compared to current-state operations

Table 6.

Optimization Savings

			Total Cost (Adjusted for 2020				
Condition	Cost/DC	Cost/Unit	Demand)				
Current State	\$109,082,673.00	\$8.36		\$2,621,816,820.53			
Post-Optimization	\$99,858,278.49	\$7.96		\$2,496,456,962.35			

A sensitivity analysis was performed to show the effect of altered demand on unit cost. The optimization model was run on all distribution centers with 80% of forecasted demand and 120% of forecasted demand. The average unit price change can be found in Table 7. Unit price was very sensitive to demand and as demand increased, unit cost decreased. Even though ~40% more overtime was run in the 120% demand scenario, unit cost was still

reduced. This provides the recommendation that if the distribution center has the physical constraints for accommodation, higher volumes at each distribution center lead to lower costs.

Table 7.

Unit Cost Sensitivity Analysis

Conditions	Total Cost	Demand (units)	Unit Cost (\$
Baseline	\$2,496,456,962.35	313,659,405	\$7.96
80% Demand	\$2,148,393,857.24	250,927,524	\$8.56
120% Demand	\$2,848,449,292.55	376,391,286	\$7.57

In order to reduce the effects of changes in demand on unit price, this optimization should be run monthly as the previous months of sales data is obtained.

<u>4.4 Environmental Impact</u>

The optimization of labor resources not only impacts cost, but also environmental footprint. The running of overtime shifts requires distribution centers to be using power for more operating hours and the expansion of sales requires additional stores. Based on Coppel's expansion plan and estimated demand, Coppel is expected to open ~100 stores during 2020. Applying our approach of estimating emissions per square meter discussed in Section 3.4, this growth will equate to an increase in ~21.81 tCO2e (3.18%) of Scope 2 emissions, shown in Table 8.

Table 8.

Scope 2 emissions due to Store Expansion

Emission Rate per year (tCO2)	Expansion (Stores)	Yearly missions Impact (tCO2)		
0.22	100	21.81		
Store emissions 2019	Store emissions 2020	Delta		
686.15	707.96	3.18%		

On a distribution center level, the new optimized operational plan keeps facilities open for a combined 2,534 additional hours throughout the year due to overtime production. Applying the formula for estimating additional Scope 2 emissions impact from overtime hours discussed in Section 3.4, the Scope 2 emissions in DCs for 2020 will be 60.97 tCO2e, which is a 4.06% compared to 2019. However, when comparing the emission per unit sold, the optimization model has allowed a decrease of 1.24%

Table 9.

Scope 2 emissions in Distribution Centers

	2019	2020	Delta
DC Emissions 2019	58.59	60.97	4.06%
Sales (Units)	313,200,886	330,013,728	5.37%
Emission per unit	1.87082E-07	1.84761E-07	-1.24%

CHAPTER 5: CONCLUSION

In this capstone we have created an approach that determines current-state capacity, forecasts demand for the next year, calculates the optimal headcount per facility to minimize cost and meet demand, and evaluates the resulting environmental savings of implementation.

The inputs of our project were 3 years of monthly sales by store (January 2017 to December 2019), the average cycle time per process within Coppel facilities, and current headcount for each operation. The outputs of our project consist of an annual forecast (Appendix D) and an operational plan to optimize headcount (Appendix B). The application of these outputs allows the company to make decisions on a distribution center level that reduce labor costs while still maintaining the desired level of service to stores. It is important to note that the recommendations provided are heavily dependent on the accuracy of current, available data. Even with taking steps to minimize the forecast error, the actual demand could still differ from the model due to unforeseen circumstances. Therefore, in order to ensure accuracy is as high as possible it is important to feed new data into the model as it becomes available. Our recommendations is to run the model on monthly basis. The operational decision for the number of workers to hire, fire and transfer per month and facility are all based on this forecast, so maintaining accuracy is key. Additionally, regular observations of distribution center processes are required to ensure the optimization model is representative of the conditions at the DCs.

Overall, this approach yielded a theoretical savings of MXN \$126M (4.8%) over the next year for Coppel and decreased the per unit sold environmental footprint in 1.24% by providing a tool to build future forecasts, optimize headcount, and grants visibility of the

44

effects of supply chain decisions on CO2 emissions. With adequate data, this approach can be applied to any company in the retail space to help maintain a flexible and effective supply chain.

One of the limitations of our model was that the existing environmental footprint was aggregated over all of the company's facilities and our team had to estimate the impact of individual facilities. As a next research step, we suggest to include the environmental footprint as part of the optimization model and run a multi-objective optimization with weightage of cost and environmental footprint.

REFERENCES

- Alon, I., Qi, M., & Sadowski, R. J. (2001, May). Forecasting aggregate retail sales: a comparison of artificial neural networks and traditional methods. Journal of Retailing and Consumer Services, 8, 147-156.
- Bouchery, Y., Corbett, C. J., Fransoo, J. C. & Tan, T. (Eds.). (2017). Sustainable Supply Chains. Switzerland. Springer.
- Brownlee, J. (2019, August 21). *Machine Learning Mastery*. Retrieved from Machine Learning Mastery: https://machinelearningmastery.com/gentle-introduction-xgboost-applied-machine-learning/
- Caplice, C. [SCx]. (2014, August 29). MITSCXX1T314-V009700_100 [Video file]. Recoverd from https://youtu.be/IYiXqrifdms
- Caplice, C. [SCx]. (2014, September 8). MITSCXX1T314-V010500_100 [Video file]. Recoverd from https://youtu.be/ETL8XHYDHqk
- Carbon Trust (2014) http://www.carbontrust.com
- Chasan, E. (2019). Amazon's New Environmental Report Will Show How Bad Two-Day Shipping Is. Bloomberg, 1.
- Clement, J. (2020, February 6). *Statista*. Retrieved from Statista: https://www.statista.com/statistics/272391/us-retail-e-commerce-sales-forecast/
- Clutterbuck D (1982). After flexible hours, now it's flexiyears. Int Mngt 37: 3, 31-36.
- Corominas A and Pastor R (2000). Manpower planning and scheduling in services with seasonal demand. In: Dominguez JA (ed). *Proceedings of the First World Conference on Production and Operations Management (POM)*, Sevilla, CD-Rom.
- Cox Jr T (1989). Towards the measurement of manufacturing flexibility. Prod Invent Mngt J 30(1): 68–72.
- Curran P (1992) Annual hours brings productivity boost to Spicers. *Mngt Services* (July): **32**–33.
- Fildes, R., Mab, S., & Kolassa, S. (2019, December 5). Retail forecasting: Research and practice. International Journal of Forecasting. doi:https://doi.org/10.1016/j.ijforecast.2019.06.004
- Forbes. (2019, March 5). Asociación Mexicana de Venta Online. Retrieved from Forbes Mexico: https://www.forbes.com.mx/el-panorama-de-e-commerce-en-mexico-en-2019/ (In Spanish)

- Gilliland, M. (2010). *The business forecasting deal: exposing myths, eliminating bad practices, providing practical solutions.* Hoboken, NJ: Wiley, 2010.
- Golalizadeh, F., & Sharifi, M. (2016). Exploring the effect of customers' perceptions of electronic retailer ethics on revisit and purchase intention of retailer website. 2016 10th International Conference on E-Commerce in Developing Countries: With Focus on e-Tourism (ECDC), 1–6. https://doi.org/10.1109/ECDC.2016.7492975
- Google Earth (2020a). [Google Earth: Coppel Tlapaque]. Retrieved April 28, 2020, from https://bit.ly/2yEDHLH
- Google Earth (2020b). [Google Earth: Coppel CEDIS]. Retrieved April 28, 2020, from https://bit.ly/2SOSPNh
- Gurobi. (2020, January 1). Gurobi. Retrieved from Gurobi: https://www.gurobi.com/company/about-gurobi/
- Ho, S.-C., Kauffman, R. J., & Liang, T.-P. (2007). A growth theory perspective on B2C ecommerce growth in Europe: An exploratory study. Electronic Commerce Research and Applications, 6(3), 237–259. https://doi.org/10.1016/j.elerap.2006.06.003
- Holt CC, Modigliani F, Muth JM and Simon HA (1960). *Planning, Production, Inventories and Work Force.* Prentice Hall: Englewood Cliffs, NJ.
- Hung R (1999a). A multiple-shift workforce scheduling model under annualized hours. *Naval Res Logist* **46**: 726–736.
- Hung R (1999b). Scheduling under annualized hours. Int J Prod Res 37: 2419–2427.
- IPCC (2007) Contribution of working groups I, II and III to the fourth assessment report of the intergovernmental panel on climate change. Intergovernmental Panel on Climate Change report.
- IPCC (2013). IPCC fifth assessment report: summary for policymakers. Intergovernmental Panel on Climate Change report
- Lynch P (1985). Annual hours: an idea whose time has come. *Personnel Mngt* (November) **17**: 46–50.
- MacMeeking J (1995). Why Tesco's new composite distribution needed annual hours. *Int J Retail Distrib Mngt* 23: 9, 36–38.
- Makridakis, S., Hyndman, R. J., & Wheelwright, S. C. (n.d). Forecasting: methods and applications. Hoboken, NJ: J. Wiley, 1998.

Mazur L (1995). Coming: the annual workweeks. Across the Board 32: 42-45.

- Minx JC, Wiedmann T, Wood R, Peters GP, Lenzen M, Owen A, Scott K, Barrett J, Hubacek K, Baiocchi G, Paul A, Dawkins E, Briggs J, Guan D, Suh S, Ackerman F (2009). *Input–output analysis and carbon footprinting: an overview of applications*. Econ Syst Res 21(3):187–216
- Morde, V. (2019, April 7). *Towards Data Science*. Retrieved from Towards Data Science: https://towardsdatascience.com/https-medium-com-vishalmorde-xgboost-algorithmlong-she-may-rein-edd9f99be63d
- Oke A (2000). Linking human resource flexibility with manufacturing flexibility: enablers of labour capacity flexibility in manufacturing plants. In: Dominguez JA (ed). Proceedings of the First World Conference on Production and Operations Management (POM), Sevilla, CD-Rom.
- Pinedo, M. (2005). Planning and Scheduling in Manufacturing and Services. Springer.
- Ross, S. (2019, January 9). Investopedia. Retrieved from Investopedia: https://www.investopedia.com/ask/answers/071615/what-profit-margin-usualcompany-retail-sector.asp
- Seabold, Skipper, and Perktold (2010). Statsmodels: Econometric and statistical modeling with python. *Proceedings of the 9th Python in Science Conference*.
- Sheffi, Y., & Blanco, E. (2018). Balancing Green: When to Embrace Sustainability in a Business (And When Not To). Cambridge: The MIT Press.
- U.S. Department of Commerce. (2019). Quarterly Retail E-commerce Sales. Washington, D.C.: U.S. Department of Commerce: https://www.census.gov/retail/mrts/www/data/pdf/ec_current.pdf
- United Nations. (2019, October 19). Sustainable Development Goals. Retrieved from United Nations: un.org/sustainabledevelopment/sustainable-development-goals/
- WEF (2014) Global risks 2014, 9th edn. World Economic Forum
- What is Python? Executive Summary. (2020) Retrieved from https://www.python.org/doc/essays/blurb/
- WRI and WBCSD (2004). The greenhouse protocol: a corporate accounting and reporting standard, revised edition. World Resources Institute and World Business Council for Sustainable Development
- WRI and WBCSD (2011) Corporate value chain (Scope 3) accounting and reporting standard. World Resources Institute and World Business Council for Sustainable Development

- Young, J. (2019, November 13). *Digital Commerce 360*. Retrieved from Digital Commerce 360: https://www.digitalcommerce360.com/article/global-ecommerce-sales/
- Zotteri, G., Kalchschmidt, M., & Caniato, F. (2005, January 8). The impact of aggregation level on forecasting performance. International Journal of Production Economics, 93-94, 479-491

APPENDICES

A. Forecast Results

Month	▼ DC1	▼ DC2	× D)C3 🔽 [DC4 🔽 🛛	DC5 💌	DC6 🛛 💌 [)C7 🔽 I	DC8 🔽	DC9 🔽	DC10 💌	DC11 💌	DC12 💌	DC13 💌	DC14 💌	DC15 💌	DC16 💌	DC17 💌	DC18 💌	DC21 💌	DC22 💌	DC23 💌	DC24 💌	DC25 💌	DC27 💌
	1 1299	695 84	45312	846555	914984	53492	729193	443574	532443	387342	324376	94747	845312	947453	251978	771496	1171732	382024	781244	1093409	1105824	84883	316643	1175943	1322268
	2 1394	581 75	52664	911839	973680	61646	872454	446951	439346	441299	377030	104410	752664	861201	248768	608904	888051	346983	600754	949849	909666	88605	299358	1109961	997140
	3 1814	344 93	39219	1212441	1288338	88981	1132982	535200	539770	528062	519498	143879	939219	1009977	314872	744444	1101295	416094	736184	1154210	1071620	104060	367228	1339540	1206506
	4 2324	775 102	23969	1376860	1442486	108122	1262843	574623	561298	600768	580191	185520	1023969	1135264	376358	807301	1183196	447669	806018	1352231	1247473	113285	427738	1446834	1325916
	5 2130	170 113	39798	1465306	1482026	108685	1340888	615079	610677	632187	676578	170247	1139798	1182215	344048	844778	1321784	441235	862100	1379361	1324330	113917	410086	1615674	1389731
	6 209	187 112	21740	1480433	1538550	108730	1338020	604516	591819	620298	642512	165212	1121740	1216927	338306	821247	1287322	479387	835674	1373705	1331287	109060	425692	1625249	1437491
	7 134	528 78	82275	1012700	1021274	63765	893242	412415	412247	545749	401334	97748	782275	971820	241109	614544	952267	316718	668787	1100827	1099253	89143	267382	1113989	1091228
	8 1254	069 65	58629	821490	906348	61884	755235	405244	376809	486658	354715	94878	658629	735595	213451	517105	779534	289128	550434	845005	855563	68768	265817	971800	871866
	9 157	754 93	17616	1158302	1282077	83841	1080407	516070	525414	513839	495709	124755	917616	1021809	265694	694050	1091142	392825	710598	1136512	1103321	94988	364790	1354720	1173642
	10 177	765 92	28026	1217088	1314730	89457	1154397	538754	536302	575913	530717	143089	928026	1073302	307747	715733	1091521	402409	748478	1186609	1222675	99167	367208	1393642	1185251
	11 230	754 106	60085	1415100	1575678	110499	1291192	645049	649754	657952	662827	186315	1060085	1307144	404058	838649	1277847	497510	878052	1386215	1468422	121140	496137	1612885	1391815
	12 586	181 260	05934	3575509	3813704	257453	3378026	1629774	1489065	1583525	1496118	484775	2605934	3800071	1070205	2049399	2948553	1360243	1951303	3578000	3782377	324286	1586154	4014210	2961466



Month	DC1	DC2	DC3	DC4	DC5	DC6	DC7	DC8
1	1,299,695	845,312	846,555	914,984	53,492	729,193	443,574	532,444
2	1,394,581	752,664	911,840	973,680	61,646	872,454	446,951	439,347
3	1,814,344	939,219	1,212,441	1,288,338	88,981	1,132,982	535,201	539,770
4	2,324,775	1,023,969	1,376,860	1,442,486	108,122	1,262,843	574,623	561,298
5	2,130,170	1,139,798	1,465,306	1,482,026	108,685	1,340,888	615,079	610,677
6	2,095,187	1,121,740	1,480,433	1,538,550	108,730	1,338,020	604,516	591,819
7	1,348,528	782,275	1,012,700	1,021,274	63,765	893,242	412,415	412,247
8	1,254,069	658,629	821,490	906,348	61,884	755,235	405,244	376,809
9	1,575,754	917,616	1,158,302	1,282,077	83,841	1,080,407	516,070	525,414
10	1,777,765	928,026	1,217,088	1,314,730	89,457	1,154,397	538,754	536,302
11	2,306,754	1,060,085	1,415,100	1,575,678	110,499	1,291,192	645,049	649,754
12	5,868,181	2,605,934	3,575,509	3,813,704	257,453	3,378,026	1,629,774	1,489,065

Distribution Center Monthly Forecast - Clothing (Units)

Distribution Center Monthly Forecast - Furniture (Units)

Month	DC1	DC2	DC3	DC4	DC6	DC7	DC8	DC9
1	244,355	309,918	78,159	257,645	338,023	112,481	193,568	491,187
2	238,388	243,929	77,965	240,208	350,055	101,887	135,940	361,639
3	332,786	314,422	103,692	313,656	464,021	121,091	168,309	445,611
4	227,663	249,101	83,747	255,491	365,038	100,408	127,003	344,837
5	309,909	329,514	115,775	346,683	498,609	112,481	147,496	394,422
6	429,196	387,618	127,466	440,165	613,183	134,560	181,473	467,379
7	238,588	274,591	82,882	287,292	380,595	108,754	138,818	386,598
8	243,044	272,567	83,033	288,607	371,794	109,542	133,827	362,264
9	305,244	338,354	98,655	344,583	460,647	123,511	162,759	422,451
10	223,635	237,470	71,179	236,751	313,668	98,467	126,049	323,033
11	487,134	385,528	105,974	391,861	473,435	133,703	182,221	467,304
12	487,134	385,528	105,974	391,861	473,435	250,630	323,963	851,195

<u>B.</u> Optimization Results

t	DC	Operation	Variable	Value_Clothing	Value_Furniture	Value_Total
1	. 1	1	fire	0	243	243
1	1	1	hire	39	0	39
1	1	1	workers	146	338	484
1	1	2	fire	0	236	236
1	1	2	hire	316	0	316
1	1	2	workers	435	380	815
1	1	3	fire	98	167	265
1	1	3	workers	182	182	364
1	1	4	fire	94	163	257
1	1	4	workers	178	178	356
1	2	1	fire	45	34	79
1	2	1	workers	127	113	240
1	2	2	hire	120	0	120
1	2	2	ot_1	5	0	5
1	2	2	workers	213	119	332
1	2	3	fire	197	222	419
1	2	3	workers	234	234	468
1	2	4	fire	113	138	251
1	2	4	workers	150	150	300
1	3	1	hire	56	10	66
1	3	1	ot_1	0	1	1
1	3	1	ot_2	0	6	6
1	. 3	1	workers	56	10	66
1	3	2	hire	229	14	243
1	. 3	2	ot_1	0	2	2
1	3	2	ot_2	0	10	10
1	. 3	2	workers	229	14	243
1	. 3	3	fire	0	1	1
1	3	3	hire	25	2	27
1	. 3	3	transfer	1	0	1
1	. 3	3	workers	25	2	27
1	. 3	4	fire	0	1	1
1	3	4	hire	26	2	28
1	3	4	workers	26	2	28
1	4	1	hire	18	0	18
1	4	1	workers	102	62	164
1	4	2	hire	215	45	260
1	4	2	ot_1	0	8	8
1	4	2	ot_2	0	37	37

1	4	2	workers	273	45	318
1	4	3	fire	54	96	150
1	4	3	workers	109	109	218
1	4	4	fire	15	57	72
1	4	4	workers	70	70	140
1	5	1	hire	4	0	4
1	5	1	workers	4	0	4
1	5	2	hire	16	0	16
1	5	2	workers	16	0	16
1	5	3	hire	2	0	2
1	5	3	workers	2	0	2
1	5	4	hire	2	0	2
1	5	4	workers	2	0	2
1	6	1	fire	61	0	61
1	6	1	hire	0	1	1
1	6	1	ot_1	0	8	8
1	6	1	workers	168	70	238
1	6	2	fire	0	127	127
1	6	2	hire	152	0	152
1	6	2	workers	281	302	583
1	6	3	fire	90	120	210
1	6	3	workers	138	138	276
1	6	4	fire	295	325	620
1	6	4	workers	343	343	686
1	7	1	fire	20	71	91
1	7	1	workers	72	100	172
1	7	2	fire	0	61	61
1	7	2	hire	77	0	77
1	7	2	workers	132	105	237
1	7	3	fire	45	63	108
1	7	3	workers	68	68	136
1	7	4	fire	122	140	262
1	7	4	workers	145	145	290
1	8	1	fire	46	21	67
1	8	1	workers	93	61	154
1	8	2	fire	0	32	32
1	8	2	hire	56	0	56
1	8	2	ot_1	3	0	3
1	8	2	workers	134	92	226
1	8	3	fire	0	8	8
1	8	3	ot_1	1	0	1
1	8	3	transfer	8	0	8
1	8	3	workers	14	14	28

1	8	4	fire	278	302	580
1	8	4	workers	308	308	616
1	9	1	fire	0	10	10
1	9	1	hire	25	57	82
1	9	1	ot_1	0	10	10
1	9	1	ot_2	0	46	46
1	9	1	workers	25	57	82
1	9	2	fire	0	15	15
1	9	2	hire	101	86	187
1	9	2	ot_1	0	16	16
1	9	2	ot_2	0	70	70
1	9	2	workers	101	86	187
1	9	3	fire	0	2	2
1	9	3	hire	11	9	20
1	9	3	ot_1	0	1	1
1	9	3	ot_2	0	7	7
1	9	3	transfer	1	0	1
1	9	3	workers	11	9	20
1	9	4	fire	0	2	2
1	9	4	hire	12	9	21
1	9	4	ot_1	0	1	1
1	9	4	ot_2	0	7	7
1	9	4	workers	12	9	21
1	10	1	hire	24	38	62
1	10	1	ot_1	0	7	7
1	10	1	ot_2	0	29	29
1	10	1	workers	24	38	62
1	10	2	hire	96	57	153
1	10	2	ot_1	0	10	10
1	10	2	ot_2	0	45	45
1	10	2	workers	96	57	153
1	10	3	hire	10	6	16
1	10	3	ot_2	0	4	4
1	10	3	transfer	1	0	1
1	10	3	workers	10	6	16
1	10	4	hire	11	6	17
1	10	4	ot_2	0	4	4
1	10	4	workers	11	6	17
1	11	1	fire	45	133	178
1	11	1	workers	61	176	237
1	11	2	fire	0	128	128
1	11	2	workers	63	193	256
1	11	3	fire	100	100	200

1	11	3	workers	107	107	214
1	11	4	fire	69	69	138
1	11	4	workers	76	76	152
1	12	1	hire	41	0	41
1	12	1	ot_1	7	0	7
1	12	1	ot_2	5	0	5
1	12	1	workers	41	0	41
1	12	2	hire	167	0	167
1	12	2	ot_1	31	0	31
1	12	2	ot_2	20	0	20
1	12	2	workers	167	0	167
1	12	3	fire	1	0	1
1	12	3	hire	19	0	19
1	12	3	ot_1	3	0	3
1	12	3	ot_2	1	0	1
1	12	3	workers	19	0	19
1	12	4	fire	1	0	1
1	12	4	hire	19	0	19
1	12	4	ot_1	3	0	3
1	12	4	ot_2	1	0	1
1	12	4	workers	19	0	19
1	13	1	fire	23	165	188
1	13	1	workers	143	218	361
1	13	2	fire	0	158	158
1	13	2	hire	182	0	182
1	13	2	workers	304	238	542
1	13	3	fire	188	234	422
1	13	3	workers	242	242	484
1	13	4	fire	37	83	120
1	13	4	workers	91	91	182
1	14	1	fire	0	14	14
1	14	1	hire	17	43	60
1	14	1	ot_1	0	8	8
1	14	1	ot_2	0	34	34
1	14	1	workers	17	43	60
1	14	2	fire	0	22	22
1	14	2	hire	69	65	134
1	14	2	ot_1	0	12	12
1	14	2	ot_2	0	52	52
1	14	2	workers	69	65	134
1	14	3	fire	0	3	3
1	14	3	hire	7	7	14
1	14	3	ot_1	0	1	1

1	14	3	ot_2	0	5	5
1	14	3	transfer	1	0	1
1	14	3	workers	7	7	14
1	14	4	fire	0	3	3
1	14	4	hire	8	7	15
1	14	4	ot_1	0	1	1
1	14	4	ot_2	0	5	5
1	14	4	workers	8	7	15
1	15	1	fire	27	76	103
1	15	1	workers	92	131	223
1	15	2	fire	0	63	63
1	15	2	hire	91	0	91
1	15	2	ot_1	28	0	28
1	15	2	workers	171	146	317
1	15	3	fire	37	58	95
1	15	3	workers	66	66	132
1	15	4	fire	281	302	583
1	15	4	workers	310	310	620
1	16	1	fire	57	72	129
1	16	1	workers	150	151	301
1	16	2	fire	0	74	74
1	16	2	hire	130	0	130
1	16	2	ot_1	46	0	46
1	16	2	ot_2	9	0	9
1	16	2	workers	247	193	440
1	16	3	fire	66	96	162
1	16	3	workers	108	108	216
1	16	4	fire	200	230	430
1	16	4	workers	242	242	484
1	17	1	hire	21	23	44
1	17	1	ot_1	3	4	7
1	17	1	ot_2	0	17	17
1	17	1	workers	21	23	44
1	17	2	hire	87	34	121
1	17	2	ot_1	11	6	17
1	17	2	ot_2	0	27	27
1	17	2	workers	87	34	121
1	17	3	fire	0	1	1
1	17	3	hire	9	4	13
1	17	3	ot_1	1	0	1
1	17	3	ot_2	1	2	3
1	17	3	transfer	1	0	1
1	17	3	workers	9	4	13

1	17	4	fire	0	1	1
1	17	4	hire	10	4	14
1	17	4	ot_1	1	0	1
1	17	4	ot_2	0	2	2
1	17	4	workers	10	4	14
1	18	1	fire	51	81	132
1	18	1	workers	113	114	227
1	18	2	fire	0	82	82
1	18	2	hire	78	0	78
1	18	2	ot_1	30	0	30
1	18	2	workers	172	132	304
1	18	3	fire	152	175	327
1	18	3	workers	180	180	360
1	18	4	fire	336	359	695
1	18	4	workers	364	364	728
1	19	1	fire	0	2	2
1	19	1	hire	0	38	38
1	19	1	ot_1	0	7	7
1	19	1	ot_2	0	30	30
1	19	1	workers	0	38	38
1	19	2	fire	0	3	3
1	19	2	hire	0	57	57
1	19	2	ot_1	0	10	10
1	19	2	ot_2	0	46	46
1	19	2	workers	0	57	57
1	19	3	fire	0	1	1
1	19	3	hire	0	6	6
1	19	3	ot_1	0	1	1
1	19	3	ot_2	0	4	4
1	19	3	workers	0	6	6
1	19	4	fire	0	1	1
1	19	4	hire	0	6	6
1	19	4	ot_1	0	1	1
1	19	4	ot_2	0	4	4
1	19	4	workers	0	6	6
1	20	1	hire	0	37	37
1	20	1	ot_1	0	6	6
1	20	1	ot_2	0	30	30
1	20	1	workers	0	37	37
1	20	2	hire	0	56	56
1	20	2	ot_1	0	10	10
1	20	2	ot_2	0	45	45
1	20	2	workers	0	56	56

1	20	3	fire	0	1	1
1	20	3	hire	0	6	6
1	20	3	ot_1	0	1	1
1	20	3	ot_2	0	4	4
1	20	3	workers	0	6	6
1	20	4	fire	0	1	1
1	20	4	hire	0	6	6
1	20	4	ot_1	0	1	1
1	20	4	ot_2	0	4	4
1	20	4	workers	0	6	6
1	21	1	fire	13	43	56
1	21	1	workers	126	43	169
1	21	2	fire	0	173	173
1	21	2	hire	177	0	177
1	21	2	ot_1	1	0	1
1	21	2	workers	282	173	455
1	21	3	fire	54	105	159
1	21	3	workers	105	105	210
1	21	4	fire	130	181	311
1	21	4	workers	181	181	362
1	22	1	fire	2	65	67
1	22	1	workers	121	155	276
1	22	2	fire	0	26	26
1	22	2	hire	193	0	193
1	22	2	workers	291	161	452
1	22	3	fire	60	100	160
1	22	3	workers	114	114	228
1	22	4	fire	78	118	196
1	22	4	workers	132	132	264
1	23	1	hire	5	0	5
1	23	1	workers	5	0	5
1	23	2	hire	21	0	21
1	23	2	workers	21	0	21
1	23	3	hire	2	0	2
1	23	3	transfer	1	0	1
1	23	3	workers	2	0	2
1	23	4	hire	3	0	3
1	23	4	workers	3	0	3
1	24	1	tire	45	118	163
1	24	1	workers	95	118	213
1	24	2	fire	0	132	132
1	24	2	hire	69	0	69
1	24	2	workers	134	132	266

1	24	2	firo	72	05	167
1	24	3	workers	95	95	107
1	24	<u>3</u>	fire	72	95	167
1	24	4	workers	95	95	190
1	25	1	fire	15	223	238
1	25	1	workers	142	223	365
1	25	2	fire	0	223	234
1	25	2	hire	192	0	192
1	25	2	workers	322	234	556
1	25	3	fire	133	190	323
1	25	3	workers	190	190	380
1	25	4	fire	78	135	213
1	25	4	workers	135	135	210
2	1	1	workers	185	95	280
2	1	2	workers	751	144	895
2	1	3	workers	84	15	99
2	1	4	workers	84	15	99
2	2	1	workers	82	79	161
2	2	2	workers	333	119	452
2	2	3	workers	37	12	49
2	2	4	workers	37	12	49
2	3	1	workers	112	20	132
2	3	2	workers	458	28	486
2	3	3	workers	51	3	54
2	3	4	workers	51	3	54
2	4	1	workers	120	62	182
2	4	2	workers	488	90	578
2	4	3	workers	55	13	68
2	4	4	workers	55	13	68
2	5	1	workers	8	0	8
2	5	2	workers	32	0	32
2	5	3	workers	4	0	4
2	5	4	workers	4	0	4
2	6	1	ot_1	0	10	10
2	6	1	workers	107	71	178
2	6	2	workers	433	175	608
2	6	3	workers	48	18	66
2	6	4	workers	48	18	66
2	7	1	workers	52	29	81
2	7	2	workers	209	44	253
2	7	3	workers	23	5	28
2	7	4	workers	23	5	28
2	8	1	workers	47	40	87

2	8	2	workers	190	60	250
2	8	3	workers	22	6	28
2	8	4	workers	22	6	28
2	9	1	workers	50	104	154
2	9	2	workers	202	157	359
2	9	3	workers	23	16	39
2	9	4	workers	23	16	39
2	10	1	workers	48	76	124
2	10	2	workers	192	114	306
2	10	3	workers	21	12	33
2	10	4	workers	21	12	33
2	11	1	workers	16	43	59
2	11	2	workers	63	65	128
2	11	3	workers	7	7	14
2	11	4	workers	7	7	14
2	12	1	workers	82	0	82
2	12	2	workers	334	0	334
2	12	3	workers	37	0	37
2	12	4	workers	37	0	37
2	13	1	workers	120	53	173
2	13	2	workers	486	80	566
2	13	3	workers	54	8	62
2	13	4	workers	54	8	62
2	14	1	workers	34	72	106
2	14	2	workers	138	108	246
2	14	3	workers	15	11	26
2	14	4	workers	15	11	26
2	15	1	workers	65	55	120
2	15	2	workers	262	83	345
2	15	3	workers	29	8	37
2	15	4	workers	29	8	37
2	16	1	workers	93	79	172
2	16	2	workers	377	119	496
2	16	3	workers	42	12	54
2	16	4	workers	42	12	54
2	17	1	workers	42	46	88
2	17	2	workers	174	68	242
2	17	3	workers	19	7	26
2	17	4	workers	19	7	26
2	18	1	workers	62	33	95
2	18	2	workers	250	50	300
2	18	3	workers	28	5	33
2	18	4	workers	28	5	33

2	19	1	workers	0	74	74
2	19	2	workers	0	111	111
2	19	3	workers	0	11	11
2	19	4	workers	0	11	11
2	20	1	workers	0	74	74
2	20	2	workers	0	112	112
2	20	3	workers	0	11	11
2	20	4	workers	0	11	11
2	21	1	workers	113	0	113
2	21	2	workers	459	0	459
2	21	3	workers	51	0	51
2	21	4	workers	51	0	51
2	22	1	workers	119	90	209
2	22	2	workers	484	135	619
2	22	3	workers	54	14	68
2	22	4	workers	54	14	68
2	23	1	workers	10	0	10
2	23	2	workers	42	0	42
2	23	3	workers	5	0	5
2	23	4	workers	5	0	5
2	24	1	workers	50	0	50
2	24	2	workers	203	0	203
2	24	3	workers	23	0	23
2	24	4	workers	23	0	23
2	25	1	workers	127	0	127
2	25	2	workers	514	0	514
2	25	3	workers	57	0	57
2	25	4	workers	57	0	57
3	1	1	workers	185	95	280
3	1	2	workers	751	144	895
3	1	3	workers	84	15	99
3	1	4	workers	84	15	99
3	2	1	workers	82	79	161
3	2	2	workers	333	119	452
3	2	3	workers	37	12	49
3	2	4	workers	37	12	49
3	3	1	ot_1	0	3	3
3	3	1	workers	112	20	132
3	3	2	ot_1	0	5	5
3	3	2	ot_2	0	3	3
3	3	2	workers	458	28	486
3	3	3	workers	51	3	54
3	3	4	workers	51	3	54

2	Λ	1	ot 1	0	11	11
3	4	1	workers	120	62	182
3	4	2	ot 1	0	16	16
3	4	2	ot 2	0	3	3
3	4	2	workers	488	90	578
3	4	3	workers	55	13	68
3	4	4	workers	55	13	68
3	5	1	workers	8	0	8
3	5	2	workers	32	0	32
3	5	3	workers	4	0	4
3	5	4	workers	4	0	4
3	6	1	ot_1	0	13	13
3	6	1	ot_2	0	23	23
3	6	1	workers	107	71	178
3	6	2	workers	433	175	608
3	6	3	workers	48	18	66
3	6	4	workers	48	18	66
3	7	1	workers	52	29	81
3	7	2	workers	209	44	253
3	7	3	workers	23	5	28
3	7	4	workers	23	5	28
3	8	1	workers	47	40	87
3	8	2	workers	190	60	250
3	8	3	workers	22	6	28
3	8	4	workers	22	6	28
3	9	1	workers	50	104	154
3	9	2	workers	202	157	359
3	9	3	workers	23	16	39
3	9	4	workers	23	16	39
3	10	1	ot_1	0	3	3
3	10	1	workers	48	76	124
3	10	2	ot_1	0	5	5
3	10	2	workers	192	114	306
3	10	3	workers	21	12	33
3	10	4	workers	21	12	33
3	11	1	workers	16	43	59
3	11	2	workers	63	65	128
3	11	3	workers	7	7	14
3	11	4	workers	7	7	14
3	12	1	workers	82	0	82
3	12	2	workers	334	0	334
3	12	3	workers	37	0	37
3	12	4	workers	37	0	37

2	12	1	fire	0	1	1
3	13	1	workers	120	53	173
3	13	2	fire	0		1/3
3	13	2	workers	486	80	566
3	13	3	workers	54	8	62
3	13	4	workers	54	8	62
3	14	1	workers	34	72	106
3	14	2	workers	138	108	246
3	14	3	workers	15	11	26
3	14	4	workers	15	11	26
3	15	1	workers	65	55	120
3	15	2	workers	262	83	345
3	15	3	workers	29	8	37
3	15	4	workers	29	8	37
3	16	1	workers	93	79	172
3	16	2	workers	377	119	496
3	16	3	workers	42	12	54
3	16	4	workers	42	12	54
3	17	1	ot_1	0	5	5
3	17	1	workers	42	46	88
3	17	2	ot_1	0	9	9
3	17	2	workers	174	68	242
3	17	3	ot_1	0	1	1
3	17	3	workers	19	7	26
3	17	4	ot_1	0	1	1
3	17	4	workers	19	7	26
3	18	1	workers	62	33	95
3	18	2	workers	250	50	300
3	18	3	workers	28	5	33
3	18	4	workers	28	5	33
3	19	1	workers	0	74	74
3	19	2	workers	0	111	111
3	19	3	workers	0	11	11
3	19	4	workers	0	11	11
3	20	1	ot_1	0	13	13
3	20	1	workers	0	74	74
3	20	2	ot_1	0	20	20
3	20	2	workers	0	112	112
3	20	3	ot_1	0	2	2
3	20	3	workers	0	11	11
3	20	4	ot_1	0	2	2
3	20	4	workers	0	11	11
3	21	1	workers	113	0	113

3	21	2	workers	459	0	459
3	21	3	workers	51	0	51
3	21	4	workers	51	0	51
3	22	1	workers	119	90	209
3	22	2	workers	484	135	619
3	22	3	workers	54	14	68
3	22	4	workers	54	14	68
3	23	1	workers	10	0	10
3	23	2	workers	42	0	42
3	23	3	workers	5	0	5
3	23	4	workers	5	0	5
3	24	1	workers	50	0	50
3	24	2	workers	203	0	203
3	24	3	workers	23	0	23
3	24	4	workers	23	0	23
3	25	1	workers	127	0	127
3	25	2	workers	514	0	514
3	25	3	workers	57	0	57
3	25	4	workers	57	0	57
4	1	1	workers	185	95	280
4	1	2	workers	751	144	895
4	1	3	workers	84	15	99
4	1	4	workers	84	15	99
4	2	1	workers	82	79	161
4	2	2	workers	333	119	452
4	2	3	workers	37	12	49
4	2	4	workers	37	12	49
4	3	1	workers	112	20	132
4	3	2	ot_1	0	1	1
4	3	2	workers	458	28	486
4	3	3	workers	51	3	54
4	3	4	workers	51	3	54
4	4	1	workers	120	62	182
4	4	2	workers	488	90	578
4	4	3	workers	55	13	68
4	4	4	workers	55	13	68
4	5	1	workers	8	0	8
4	5	2	workers	32	0	32
4	5	3	workers	4	0	4
4	5	4	workers	4	0	4
4	6	1	ot_1	0	13	13
4	6	1	workers	107	71	178
4	6	2	workers	433	175	608

4	6	3	workers	48	18	66
4	6	4	workers	48	18	66
4	7	1	workers	52	29	81
4	7	2	workers	209	44	253
4	7	3	workers	23	5	28
4	7	4	workers	23	5	28
4	8	1	workers	47	40	87
4	8	2	workers	190	60	250
4	8	3	workers	22	6	28
4	8	4	workers	22	6	28
4	9	1	workers	50	104	154
4	9	2	workers	202	157	359
4	9	3	workers	23	16	39
4	9	4	workers	23	16	39
4	10	1	workers	48	76	124
4	10	2	workers	192	114	306
4	10	3	workers	21	12	33
4	10	4	workers	21	12	33
4	11	1	workers	16	43	59
4	11	2	workers	63	65	128
4	11	3	workers	7	7	14
4	11	4	workers	7	7	14
4	12	1	workers	82	0	82
4	12	2	workers	334	0	334
4	12	3	workers	37	0	37
4	12	4	workers	37	0	37
4	13	1	workers	120	52	172
4	13	2	workers	486	79	565
4	13	3	workers	54	8	62
4	13	4	workers	54	8	62
4	14	1	workers	34	72	106
4	14	2	workers	138	108	246
4	14	3	workers	15	11	26
4	14	4	workers	15	11	26
4	15	1	workers	65	55	120
4	15	2	workers	262	83	345
4	15	3	workers	29	8	37
4	15	4	workers	29	8	37
4	16	1	workers	93	79	172
4	16	2	workers	377	119	496
4	16	3	workers	42	12	54
4	16	4	workers	42	12	54
4	17	1	workers	42	46	88

4	17	2	workers	174	68	242
4	17	3	workers	19	7	26
4	17	4	workers	19	7	26
4	18	1	workers	62	33	95
4	18	2	workers	250	50	300
4	18	3	workers	28	5	33
4	18	4	workers	28	5	33
4	19	1	workers	0	74	74
4	19	2	workers	0	111	111
4	19	3	workers	0	11	11
4	19	4	workers	0	11	11
4	20	1	workers	0	74	74
4	20	2	workers	0	112	112
4	20	3	workers	0	11	11
4	20	4	workers	0	11	11
4	21	1	workers	113	0	113
4	21	2	workers	459	0	459
4	21	3	workers	51	0	51
4	21	4	workers	51	0	51
4	22	1	workers	119	90	209
4	22	2	workers	484	135	619
4	22	3	workers	54	14	68
4	22	4	workers	54	14	68
4	23	1	workers	10	0	10
4	23	2	workers	42	0	42
4	23	3	workers	5	0	5
4	23	4	workers	5	0	5
4	24	1	workers	50	0	50
4	24	2	workers	203	0	203
4	24	3	workers	23	0	23
4	24	4	workers	23	0	23
4	25	1	workers	127	0	127
4	25	2	workers	514	0	514
4	25	3	workers	57	0	57
4	25	4	workers	57	0	57
5	1	1	workers	185	95	280
5	1	2	workers	751	144	895
5	1	3	workers	84	15	99
5	1	4	workers	84	15	99
5	2	1	workers	82	79	161
5	2	2	workers	333	119	452
5	2	3	workers	37	12	49
5	2	4	workers	37	12	49

5	3	1	ot_1	0	3	3
5	3	1	ot_2	0	3	3
5	3	1	workers	112	20	132
5	3	2	ot_1	0	5	5
5	3	2	ot_2	0	7	7
5	3	2	workers	458	28	486
5	3	3	workers	51	3	54
5	3	4	workers	51	3	54
5	4	1	ot_1	0	11	11
5	4	1	ot_2	0	7	7
5	4	1	workers	120	62	182
5	4	2	ot_1	0	16	16
5	4	2	ot_2	0	15	15
5	4	2	workers	488	90	578
5	4	3	workers	55	13	68
5	4	4	workers	55	13	68
5	5	1	workers	8	0	8
5	5	2	workers	32	0	32
5	5	3	workers	4	0	4
5	5	4	workers	4	0	4
5	6	1	ot_1	0	13	13
5	6	1	ot_2	0	31	31
5	6	1	workers	107	71	178
5	6	2	workers	433	175	608
5	6	3	workers	48	18	66
5	6	4	workers	48	18	66
5	7	1	workers	52	29	81
5	7	2	workers	209	44	253
5	7	3	workers	23	5	28
5	7	4	workers	23	5	28
5	8	1	workers	47	40	87
5	8	2	workers	190	60	250
5	8	3	workers	22	6	28
5	8	4	workers	22	6	28
5	9	1	workers	50	104	154
5	9	2	workers	202	157	359
5	9	3	workers	23	16	39
5	9	4	workers	23	16	39
5	10	1	workers	48	76	124
5	10	2	workers	192	114	306
5	10	3	workers	21	12	33
5	10	4	workers	21	12	33
5	11	1	workers	16	43	59

5	11	2	workers	63	65	128
5	11	3	workers	7	7	14
5	11	4	workers	7	7	14
5	12	1	workers	82	0	82
5	12	2	workers	334	0	334
5	12	3	workers	37	0	37
5	12	4	workers	37	0	37
5	13	1	workers	120	52	172
5	13	2	workers	486	79	565
5	13	3	workers	54	8	62
5	13	4	workers	54	8	62
5	14	1	workers	34	72	106
5	14	2	workers	138	108	246
5	14	3	workers	15	11	26
5	14	4	workers	15	11	26
5	15	1	workers	65	55	120
5	15	2	workers	262	83	345
5	15	3	workers	29	8	37
5	15	4	workers	29	8	37
5	16	1	workers	93	79	172
5	16	2	workers	377	119	496
5	16	3	workers	42	12	54
5	16	4	workers	42	12	54
5	17	1	workers	42	46	88
5	17	2	workers	174	68	242
5	17	3	workers	19	7	26
5	17	4	workers	19	7	26
5	18	1	workers	62	33	95
5	18	2	workers	250	50	300
5	18	3	workers	28	5	33
5	18	4	workers	28	5	33
5	19	1	workers	0	74	74
5	19	2	workers	0	111	111
5	19	3	workers	0	11	11
5	19	4	workers	0	11	11
5	20	1	ot_1	0	10	10
5	20	1	workers	0	74	74
5	20	2	ot_1	0	16	16
5	20	2	workers	0	112	112
5	20	3	ot_1	0	2	2
5	20	3	workers	0	11	11
5	20	4	ot_1	0	2	2
5	20	4	workers	0	11	11

5	21	1	workers	113	0	113
5	21	2	workers	459	0	459
5	21	3	workers	51	0	51
5	21	4	workers	51	0	51
5	22	1	workers	119	90	209
5	22	2	workers	484	135	619
5	22	3	workers	54	14	68
5	22	4	workers	54	14	68
5	23	1	workers	10	0	10
5	23	2	workers	42	0	42
5	23	3	workers	5	0	5
5	23	4	workers	5	0	5
5	24	1	workers	50	0	50
5	24	2	workers	203	0	203
5	24	3	workers	23	0	23
5	24	4	workers	23	0	23
5	25	1	workers	127	0	127
5	25	2	workers	514	0	514
5	25	3	workers	57	0	57
5	25	4	workers	57	0	57
6	1	1	ot_1	0	4	4
6	1	1	workers	185	95	280
6	1	2	ot_1	0	6	6
6	1	2	workers	751	144	895
6	1	3	workers	84	15	99
6	1	4	workers	84	15	99
6	2	1	ot_1	0	11	11
6	2	1	workers	82	79	161
6	2	2	ot_1	0	17	17
6	2	2	workers	333	119	452
6	2	3	ot_1	0	2	2
6	2	3	workers	37	12	49
6	2	4	ot_1	0	2	2
6	2	4	workers	37	12	49
6	3	1	ot_1	0	3	3
6	3	1	ot_2	0	5	5
6	3	1	workers	112	20	132
6	3	2	ot_1	0	5	5
6	3	2	ot_2	0	11	11
6	3	2	workers	458	28	486
6	3	3	ot_2	0	1	1
6	3	3	workers	51	3	54
6	3	4	ot_2	0	1	1

6	3	4	workers	51	3	54
6	4	1	ot_1	0	11	11
6	4	1	ot_2	0	28	28
6	4	1	workers	120	62	182
6	4	2	ot_1	0	16	16
6	4	2	ot_2	0	47	47
6	4	2	workers	488	90	578
6	4	3	ot_1	0	1	1
6	4	3	ot_2	0	1	1
6	4	3	workers	55	13	68
6	4	4	ot_1	0	1	1
6	4	4	ot_2	0	1	1
6	4	4	workers	55	13	68
6	5	1	workers	8	0	8
6	5	2	workers	32	0	32
6	5	3	workers	4	0	4
6	5	4	workers	4	0	4
6	6	1	ot_1	0	13	13
6	6	1	ot_2	0	58	58
6	6	1	workers	107	71	178
6	6	2	fire	0	9	9
6	6	2	ot_1	0	32	32
6	6	2	ot_2	0	7	7
6	6	2	workers	433	175	608
6	6	3	fire	0	1	1
6	6	3	ot_1	0	3	3
6	6	3	workers	48	18	66
6	6	4	fire	0	1	1
6	6	4	ot_1	0	3	3
6	6	4	workers	48	18	66
6	7	1	ot_1	0	2	2
6	7	1	workers	52	29	81
6	7	2	ot_1	0	3	3
6	7	2	workers	209	44	253
6	7	3	workers	23	5	28
6	7	4	workers	23	5	28
6	8	1	ot_1	0	2	2
6	8	1	workers	47	40	87
6	8	2	ot_1	0	3	3
6	8	2	workers	190	60	250
6	8	3	workers	22	6	28
6	8	4	workers	22	6	28
6	9	1	ot_1	0	4	4

6	9	1	workers	50	104	154
6	9	2	ot_1	0	7	7
6	9	2	workers	202	157	359
6	9	3	workers	23	16	39
6	9	4	workers	23	16	39
6	10	1	ot_1	0	3	3
6	10	1	workers	48	76	124
6	10	2	ot_1	0	5	5
6	10	2	workers	192	114	306
6	10	3	workers	21	12	33
6	10	4	workers	21	12	33
6	11	1	workers	16	43	59
6	11	2	workers	63	65	128
6	11	3	workers	7	7	14
6	11	4	workers	7	7	14
6	12	1	workers	82	0	82
6	12	2	workers	334	0	334
6	12	3	workers	37	0	37
6	12	4	workers	37	0	37
6	13	1	fire	0	1	1
6	13	1	ot_1	0	9	9
6	13	1	workers	120	52	172
6	13	2	fire	0	3	3
6	13	2	ot_1	0	14	14
6	13	2	workers	486	79	565
6	13	3	ot_1	0	1	1
6	13	3	workers	54	8	62
6	13	4	ot_1	0	1	1
6	13	4	workers	54	8	62
6	14	1	ot_1	0	5	5
6	14	1	workers	34	72	106
6	14	2	ot_1	0	9	9
6	14	2	workers	138	108	246
6	14	3	ot_1	0	1	1
6	14	3	workers	15	11	26
6	14	4	ot_1	0	1	1
6	14	4	workers	15	11	26
6	15	1	workers	65	55	120
6	15	2	workers	262	83	345
6	15	3	workers	29	8	37
6	15	4	workers	29	8	37
6	16	1	ot_1	0	11	11
6	16	1	workers	93	79	172

6	16	2	ot_1	0	17	17
6	16	2	workers	377	119	496
6	16	3	ot_1	0	2	2
6	16	3	workers	42	12	54
6	16	4	ot_1	0	2	2
6	16	4	workers	42	12	54
6	17	1	ot_1	0	4	4
6	17	1	workers	42	46	88
6	17	2	ot_1	0	8	8
6	17	2	workers	174	68	242
6	17	3	workers	19	7	26
6	17	4	workers	19	7	26
6	18	1	workers	62	33	95
6	18	2	workers	250	50	300
6	18	3	workers	28	5	33
6	18	4	workers	28	5	33
6	19	1	ot_1	0	3	3
6	19	1	workers	0	74	74
6	19	2	ot_1	0	5	5
6	19	2	workers	0	111	111
6	19	3	workers	0	11	11
6	19	4	workers	0	11	11
6	20	1	ot_1	0	13	13
6	20	1	ot_2	0	29	29
6	20	1	workers	0	74	74
6	20	2	ot_1	0	21	21
6	20	2	ot_2	0	44	44
6	20	2	workers	0	112	112
6	20	3	ot_1	0	2	2
6	20	3	ot_2	0	5	5
6	20	3	workers	0	11	11
6	20	4	ot_1	0	2	2
6	20	4	ot_2	0	5	5
6	20	4	workers	0	11	11
6	21	1	workers	113	0	113
6	21	2	workers	459	0	459
6	21	3	workers	51	0	51
6	21	4	workers	51	0	51
6	22	1	ot_1	0	5	5
6	22	1	workers	119	90	209
6	22	2	ot_1	0	9	9
6	22	2	workers	484	135	619
6	22	3	workers	54	14	68
6	22	4	workers	54	14	68
---	----	---	---------	-----	-----	-----
6	23	1	workers	10	0	10
6	23	2	workers	42	0	42
6	23	3	workers	5	0	5
6	23	4	workers	5	0	5
6	24	1	workers	50	0	50
6	24	2	workers	203	0	203
6	24	3	workers	23	0	23
6	24	4	workers	23	0	23
6	25	1	workers	127	0	127
6	25	2	workers	514	0	514
6	25	3	workers	57	0	57
6	25	4	workers	57	0	57
7	1	1	workers	185	95	280
7	1	2	workers	751	144	895
7	1	3	workers	84	15	99
7	1	4	workers	84	15	99
7	2	1	workers	82	79	161
7	2	2	workers	333	119	452
7	2	3	workers	37	12	49
7	2	4	workers	37	12	49
7	3	1	workers	112	20	132
7	3	2	ot_1	0	1	1
7	3	2	workers	458	28	486
7	3	3	workers	51	3	54
7	3	4	workers	51	3	54
7	4	1	ot_1	0	4	4
7	4	1	workers	120	62	182
7	4	2	ot_1	0	11	11
7	4	2	workers	488	90	578
7	4	3	workers	55	13	68
7	4	4	workers	55	13	68
7	5	1	workers	8	0	8
7	5	2	workers	32	0	32
7	5	3	workers	4	0	4
7	5	4	workers	4	0	4
7	6	1	ot_1	0	13	13
7	6	1	ot_2	0	4	4
7	6	1	workers	107	71	178
7	6	2	workers	433	166	599
7	6	3	workers	48	17	65
7	6	4	workers	48	17	65
7	7	1	workers	52	29	81

7	7	2	workers	209	44	253
7	7	3	workers	23	5	28
7	7	4	workers	23	5	28
7	8	1	workers	47	40	87
7	8	2	workers	190	60	250
7	8	3	workers	22	6	28
7	8	4	workers	22	6	28
7	9	1	workers	50	104	154
7	9	2	workers	202	157	359
7	9	3	workers	23	16	39
7	9	4	workers	23	16	39
7	10	1	workers	48	76	124
7	10	2	workers	192	114	306
7	10	3	workers	21	12	33
7	10	4	workers	21	12	33
7	11	1	workers	16	43	59
7	11	2	workers	63	65	128
7	11	3	workers	7	7	14
7	11	4	workers	7	7	14
7	12	1	workers	82	0	82
7	12	2	workers	334	0	334
7	12	3	workers	37	0	37
7	12	4	workers	37	0	37
7	13	1	workers	120	51	171
7	13	2	workers	486	76	562
7	13	3	workers	54	8	62
7	13	4	workers	54	8	62
7	14	1	workers	34	72	106
7	14	2	workers	138	108	246
7	14	3	workers	15	11	26
7	14	4	workers	15	11	26
7	15	1	workers	65	55	120
7	15	2	workers	262	83	345
7	15	3	workers	29	8	37
7	15	4	workers	29	8	37
7	16	1	workers	93	79	172
7	16	2	workers	377	119	496
7	16	3	workers	42	12	54
7	16	4	workers	42	12	54
7	17	1	workers	42	46	88
7	17	2	workers	174	68	242
7	17	3	workers	19	7	26
7	17	4	workers	19	7	26

7	18	1	workers	62	33	95
7	18	2	workers	250	50	300
7	18	3	workers	28	5	33
7	18	4	workers	28	5	33
7	19	1	workers	0	74	74
7	19	2	workers	0	111	111
7	19	3	workers	0	11	11
7	19	4	workers	0	11	11
7	20	1	workers	0	74	74
7	20	2	workers	0	112	112
7	20	3	workers	0	11	11
7	20	4	workers	0	11	11
7	21	1	workers	113	0	113
7	21	2	workers	459	0	459
7	21	3	workers	51	0	51
7	21	4	workers	51	0	51
7	22	1	workers	119	90	209
7	22	2	workers	484	135	619
7	22	3	workers	54	14	68
7	22	4	workers	54	14	68
7	23	1	workers	10	0	10
7	23	2	workers	42	0	42
7	23	3	workers	5	0	5
7	23	4	workers	5	0	5
7	24	1	workers	50	0	50
7	24	2	workers	203	0	203
7	24	3	workers	23	0	23
7	24	4	workers	23	0	23
7	25	1	workers	127	0	127
7	25	2	workers	514	0	514
7	25	3	workers	57	0	57
7	25	4	workers	57	0	57
8	1	1	workers	185	95	280
8	1	2	workers	751	144	895
8	1	3	workers	84	15	99
8	1	4	workers	84	15	99
8	2	1	workers	82	79	161
8	2	2	workers	333	119	452
8	2	3	workers	37	12	49
8	2	4	workers	37	12	49
8	3	1	workers	112	20	132
8	3	2	ot_1	0	1	1
8	3	2	workers	458	28	486

8	3	3	workers	51	3	54
8	3	4	workers	51	3	54
8	4	1	ot_1	0	5	5
8	4	1	workers	120	62	182
8	4	2	ot_1	0	11	11
8	4	2	workers	488	90	578
8	4	3	workers	55	13	68
8	4	4	workers	55	13	68
8	5	1	workers	8	0	8
8	5	2	workers	32	0	32
8	5	3	workers	4	0	4
8	5	4	workers	4	0	4
8	6	1	ot_1	0	13	13
8	6	1	ot_2	0	2	2
8	6	1	workers	107	71	178
8	6	2	workers	433	166	599
8	6	3	workers	48	17	65
8	6	4	workers	48	17	65
8	7	1	workers	52	29	81
8	7	2	workers	209	44	253
8	7	3	workers	23	5	28
8	7	4	workers	23	5	28
8	8	1	workers	47	40	87
8	8	2	workers	190	60	250
8	8	3	workers	22	6	28
8	8	4	workers	22	6	28
8	9	1	workers	50	104	154
8	9	2	workers	202	157	359
8	9	3	workers	23	16	39
8	9	4	workers	23	16	39
8	10	1	workers	48	76	124
8	10	2	workers	192	114	306
8	10	3	workers	21	12	33
8	10	4	workers	21	12	33
8	11	1	workers	16	43	59
8	11	2	workers	63	65	128
8	11	3	workers	7	7	14
8	11	4	workers	7	7	14
8	12	1	workers	82	0	82
8	12	2	workers	334	0	334
8	12	3	workers	37	0	37
8	12	4	workers	37	0	37
8	13	1	workers	120	51	171

8	13	2	workers	486	76	562
8	13	3	workers	54	8	62
8	13	4	workers	54	8	62
8	14	1	workers	34	72	106
8	14	2	workers	138	108	246
8	14	3	workers	15	11	26
8	14	4	workers	15	11	26
8	15	1	workers	65	55	120
8	15	2	workers	262	83	345
8	15	3	workers	29	8	37
8	15	4	workers	29	8	37
8	16	1	workers	93	79	172
8	16	2	workers	377	119	496
8	16	3	workers	42	12	54
8	16	4	workers	42	12	54
8	17	1	workers	42	46	88
8	17	2	workers	174	68	242
8	17	3	workers	19	7	26
8	17	4	workers	19	7	26
8	18	1	workers	62	33	95
8	18	2	workers	250	50	300
8	18	3	workers	28	5	33
8	18	4	workers	28	5	33
8	19	1	workers	0	74	74
8	19	2	workers	0	111	111
8	19	3	workers	0	11	11
8	19	4	workers	0	11	11
8	20	1	ot_1	0	1	1
8	20	1	workers	0	74	74
8	20	2	ot_1	0	1	1
8	20	2	workers	0	112	112
8	20	3	workers	0	11	11
8	20	4	workers	0	11	11
8	21	1	workers	113	0	113
8	21	2	workers	459	0	459
8	21	3	workers	51	0	51
8	21	4	workers	51	0	51
8	22	1	workers	119	90	209
8	22	2	workers	484	135	619
8	22	3	workers	54	14	68
8	22	4	workers	54	14	68
8	23	1	workers	10	0	10
8	23	2	workers	42	0	42

8	23	3	workers	5	0	5
8	23	4	workers	5	0	5
8	24	1	workers	50	0	50
8	24	2	workers	203	0	203
8	24	3	workers	23	0	23
8	24	4	workers	23	0	23
8	25	1	workers	127	0	127
8	25	2	workers	514	0	514
8	25	3	workers	57	0	57
8	25	4	workers	57	0	57
9	1	1	workers	185	95	280
9	1	2	workers	751	144	895
9	1	3	workers	84	15	99
9	1	4	workers	84	15	99
9	2	1	workers	82	79	161
9	2	2	workers	333	119	452
9	2	3	workers	37	12	49
9	2	4	workers	37	12	49
9	3	1	ot_1	0	2	2
9	3	1	workers	112	20	132
9	3	2	ot_1	0	5	5
9	3	2	ot_2	0	1	1
9	3	2	workers	458	28	486
9	3	3	workers	51	3	54
9	3	4	workers	51	3	54
9	4	1	ot_1	0	11	11
9	4	1	ot_2	0	6	6
9	4	1	workers	120	62	182
9	4	2	ot_1	0	16	16
9	4	2	ot_2	0	14	14
9	4	2	workers	488	90	578
9	4	3	workers	55	13	68
9	4	4	workers	55	13	68
9	5	1	workers	8	0	8
9	5	2	workers	32	0	32
9	5	3	workers	4	0	4
9	5	4	workers	4	0	4
9	6	1	ot_1	0	13	13
9	6	1	ot_2	0	22	22
9	6	1	workers	107	71	178
9	6	2	workers	433	166	599
9	6	3	workers	48	17	65
9	6	4	workers	48	17	65

9	7	1	workers	52	29	81
9	7	2	workers	209	44	253
9	7	3	workers	23	5	28
9	7	4	workers	23	5	28
9	8	1	workers	47	40	87
9	8	2	workers	190	60	250
9	8	3	workers	22	6	28
9	8	4	workers	22	6	28
9	9	1	workers	50	104	154
9	9	2	workers	202	157	359
9	9	3	workers	23	16	39
9	9	4	workers	23	16	39
9	10	1	ot_1	0	3	3
9	10	1	workers	48	76	124
9	10	2	ot_1	0	5	5
9	10	2	workers	192	114	306
9	10	3	workers	21	12	33
9	10	4	workers	21	12	33
9	11	1	workers	16	43	59
9	11	2	workers	63	65	128
9	11	3	workers	7	7	14
9	11	4	workers	7	7	14
9	12	1	workers	82	0	82
9	12	2	workers	334	0	334
9	12	3	workers	37	0	37
9	12	4	workers	37	0	37
9	13	1	ot_1	0	1	1
9	13	1	workers	120	51	171
9	13	2	ot_1	0	3	3
9	13	2	workers	486	76	562
9	13	3	workers	54	8	62
9	13	4	workers	54	8	62
9	14	1	workers	34	72	106
9	14	2	workers	138	108	246
9	14	3	workers	15	11	26
9	14	4	workers	15	11	26
9	15	1	workers	65	55	120
9	15	2	workers	262	83	345
9	15	3	workers	29	8	37
9	15	4	workers	29	8	37
9	16	1	workers	93	79	172
9	16	2	workers	377	119	496
9	16	3	workers	42	12	54

9	16	4	workers	42	12	54
9	17	1	workers	42	46	88
9	17	2	ot_1	0	2	2
9	17	2	workers	174	68	242
9	17	3	workers	19	7	26
9	17	4	workers	19	7	26
9	18	1	workers	62	33	95
9	18	2	workers	250	50	300
9	18	3	workers	28	5	33
9	18	4	workers	28	5	33
9	19	1	workers	0	74	74
9	19	2	workers	0	111	111
9	19	3	workers	0	11	11
9	19	4	workers	0	11	11
9	20	1	ot_1	0	13	13
9	20	1	ot_2	0	8	8
9	20	1	workers	0	74	74
9	20	2	ot_1	0	21	21
9	20	2	ot_2	0	11	11
9	20	2	workers	0	112	112
9	20	3	ot_1	0	2	2
9	20	3	ot_2	0	1	1
9	20	3	workers	0	11	11
9	20	4	ot_1	0	2	2
9	20	4	ot_2	0	1	1
9	20	4	workers	0	11	11
9	21	1	workers	113	0	113
9	21	2	workers	459	0	459
9	21	3	workers	51	0	51
9	21	4	workers	51	0	51
9	22	1	workers	119	90	209
9	22	2	workers	484	135	619
9	22	3	workers	54	14	68
9	22	4	workers	54	14	68
9	23	1	workers	10	0	10
9	23	2	workers	42	0	42
9	23	3	workers	5	0	5
9	23	4	workers	5	0	5
9	24	1	workers	50	0	50
9	24	2	workers	203	0	203
9	24	3	workers	23	0	23
9	24	4	workers	23	0	23
9	25	1	workers	127	0	127

9	25	2	workers	514	0	514
9	25	3	workers	57	0	57
9	25	4	workers	57	0	57
10	1	1	workers	185	95	280
10	1	2	workers	751	144	895
10	1	3	workers	84	15	99
10	1	4	workers	84	15	99
10	2	1	workers	82	79	161
10	2	2	workers	333	119	452
10	2	3	workers	37	12	49
10	2	4	workers	37	12	49
10	3	1	workers	112	20	132
10	3	2	workers	458	28	486
10	3	3	workers	51	3	54
10	3	4	workers	51	3	54
10	4	1	workers	120	62	182
10	4	2	workers	488	90	578
10	4	3	workers	55	13	68
10	4	4	workers	55	13	68
10	5	1	workers	8	0	8
10	5	2	workers	32	0	32
10	5	3	workers	4	0	4
10	5	4	workers	4	0	4
10	6	1	ot_1	0	2	2
10	6	1	workers	107	71	178
10	6	2	workers	433	166	599
10	6	3	workers	48	17	65
10	6	4	workers	48	17	65
10	7	1	workers	52	29	81
10	7	2	workers	209	44	253
10	7	3	workers	23	5	28
10	7	4	workers	23	5	28
10	8	1	workers	47	40	87
10	8	2	workers	190	60	250
10	8	3	workers	22	6	28
10	8	4	workers	22	6	28
10	9	1	workers	50	104	154
10	9	2	workers	202	157	359
10	9	3	workers	23	16	39
10	9	4	workers	23	16	39
10	10	1	workers	48	76	124
10	10	2	workers	192	114	306
10	10	3	workers	21	12	33

10	10	4	workers	21	12	33
10	11	1	workers	16	43	59
10	11	2	workers	63	65	128
10	11	3	workers	7	7	14
10	11	4	workers	7	7	14
10	12	1	workers	82	0	82
10	12	2	workers	334	0	334
10	12	3	workers	37	0	37
10	12	4	workers	37	0	37
10	13	1	workers	120	51	171
10	13	2	workers	486	76	562
10	13	3	workers	54	8	62
10	13	4	workers	54	8	62
10	14	1	workers	34	72	106
10	14	2	workers	138	108	246
10	14	3	workers	15	11	26
10	14	4	workers	15	11	26
10	15	1	workers	65	55	120
10	15	2	workers	262	83	345
10	15	3	workers	29	8	37
10	15	4	workers	29	8	37
10	16	1	workers	93	79	172
10	16	2	workers	377	119	496
10	16	3	workers	42	12	54
10	16	4	workers	42	12	54
10	17	1	workers	42	46	88
10	17	2	workers	174	68	242
10	17	3	workers	19	7	26
10	17	4	workers	19	7	26
10	18	1	workers	62	33	95
10	18	2	workers	250	50	300
10	18	3	workers	28	5	33
10	18	4	workers	28	5	33
10	19	1	workers	0	74	74
10	19	2	workers	0	111	111
10	19	3	workers	0	11	11
10	19	4	workers	0	11	11
10	20	1	workers	0	74	74
10	20	2	workers	0	112	112
10	20	3	workers	0	11	11
10	20	4	workers	0	11	11
10	21	1	workers	113	0	113
10	21	2	workers	459	0	459

10	21	3	workers	51	0	51
10	21	4	workers	51	0	51
10	22	1	workers	119	90	209
10	22	2	workers	484	135	619
10	22	3	workers	54	14	68
10	22	4	workers	54	14	68
10	23	1	workers	10	0	10
10	23	2	workers	42	0	42
10	23	3	workers	5	0	5
10	23	4	workers	5	0	5
10	24	1	workers	50	0	50
10	24	2	workers	203	0	203
10	24	3	workers	23	0	23
10	24	4	workers	23	0	23
10	25	1	workers	127	0	127
10	25	2	workers	514	0	514
10	25	3	workers	57	0	57
10	25	4	workers	57	0	57
11	1	1	ot_1	0	17	17
11	1	1	workers	185	95	280
11	1	2	hire	1	0	1
11	1	2	ot_1	0	27	27
11	1	2	workers	751	144	895
11	1	3	hire	1	0	1
11	1	3	ot_1	0	2	2
11	1	3	workers	84	15	99
11	1	4	hire	1	0	1
11	1	4	ot_1	0	2	2
11	1	4	workers	84	15	99
11	2	1	ot_1	0	10	10
11	2	1	workers	82	79	161
11	2	2	hire	1	0	1
11	2	2	ot_1	0	16	16
11	2	2	workers	333	119	452
11	2	3	hire	1	0	1
11	2	3	ot_1	0	1	1
11	2	3	workers	37	12	49
11	2	4	hire	1	0	1
11	2	4	ot_1	0	1	1
11	2	4	workers	37	12	49
11	3	1	hire	1	0	1
11	3	1	ot_1	0	3	3
11	3	1	workers	112	20	132

11	3	2	ot_1	0	5	5
11	3	2	ot_2	0	4	4
11	3	2	workers	458	28	486
11	3	3	hire	1	0	1
11	3	3	workers	51	3	54
11	3	4	hire	1	0	1
11	3	4	workers	51	3	54
11	4	1	ot_1	0	11	11
11	4	1	ot_2	0	17	17
11	4	1	workers	120	62	182
11	4	2	hire	1	0	1
11	4	2	ot_1	0	16	16
11	4	2	ot_2	0	30	30
11	4	2	workers	488	90	578
11	4	3	ot_1	0	1	1
11	4	3	workers	55	13	68
11	4	4	ot_1	0	1	1
11	4	4	workers	55	13	68
11	5	1	hire	1	0	1
11	5	1	workers	8	0	8
11	5	2	hire	1	0	1
11	5	2	workers	32	0	32
11	5	3	workers	4	0	4
11	5	4	workers	4	0	4
11	6	1	ot_1	0	13	13
11	6	1	ot_2	0	25	25
11	6	1	workers	107	71	178
11	6	2	workers	433	166	599
11	6	3	hire	1	0	1
11	6	3	workers	48	17	65
11	6	4	hire	1	0	1
11	6	4	workers	48	17	65
11	7	1	ot_1	0	2	2
11	7	1	workers	52	29	81
11	7	2	ot_1	0	3	3
11	7	2	workers	209	44	253
11	7	3	hire	1	0	1
11	7	3	workers	23	5	28
11	7	4	hire	1	0	1
11	7	4	workers	23	5	28
11	8	1	ot_1	0	2	2
11	8	1	workers	47	40	87
11	8	2	hire	1	0	1

11	8	2	ot_1	0	4	4
11	8	2	workers	190	60	250
11	8	3	workers	22	6	28
11	8	4	workers	22	6	28
11	9	1	ot_1	0	4	4
11	9	1	workers	50	104	154
11	9	2	hire	1	0	1
11	9	2	ot_1	0	7	7
11	9	2	workers	202	157	359
11	9	3	workers	23	16	39
11	9	4	workers	23	16	39
11	10	1	ot_1	0	3	3
11	10	1	workers	48	76	124
11	10	2	ot_1	0	5	5
11	10	2	workers	192	114	306
11	10	3	hire	1	0	1
11	10	3	workers	21	12	33
11	10	4	hire	1	0	1
11	10	4	workers	21	12	33
11	11	1	ot_1	0	2	2
11	11	1	workers	16	43	59
11	11	2	ot_1	0	2	2
11	11	2	workers	63	65	128
11	11	3	workers	7	7	14
11	11	4	workers	7	7	14
11	12	1	workers	82	0	82
11	12	2	workers	334	0	334
11	12	3	hire	1	0	1
11	12	3	workers	37	0	37
11	12	4	hire	2	0	2
11	12	4	workers	37	0	37
11	13	1	workers	120	51	171
11	13	2	hire	1	0	1
11	13	2	workers	486	76	562
11	13	3	hire	1	0	1
11	13	3	workers	54	8	62
11	13	4	hire	1	0	1
11	13	4	workers	54	8	62
11	14	1	ot_1	0	5	5
11	14	1	workers	34	72	106
11	14	2	ot_1	0	8	8
11	14	2	workers	138	108	246
11	14	3	hire	1	0	1

11	14	3	ot 1	0	1	1
11	14	3	workers	15		26
11	14	4	hire	1	0	1
11	14	4	ot 1	0	1	1
11	14	4	workers	15	11	26
11	15	1	ot 1	0	4	4
11	15	1	workers	65	55	120
11	15	2	hire	1	0	1
11	15	2	ot_1	0	6	6
11	15	2	workers	262	83	345
11	15	3	hire	1	0	1
11	15	3	ot_1	0	1	1
11	15	3	workers	29	8	37
11	15	4	hire	1	0	1
11	15	4	ot_1	0	1	1
11	15	4	workers	29	8	37
11	16	1	ot_1	0	10	10
11	16	1	workers	93	79	172
11	16	2	hire	1	0	1
11	16	2	ot_1	0	16	16
11	16	2	workers	377	119	496
11	16	3	hire	1	0	1
11	16	3	ot_1	0	1	1
11	16	3	workers	42	12	54
11	16	4	hire	1	0	1
11	16	4	ot_1	0	1	1
11	16	4	workers	42	12	54
11	17	1	hire	1	0	1
11	17	1	ot_1	0	2	2
11	17	1	workers	42	46	88
11	17	2	hire	1	0	1
11	17	2	ot_1	0	5	5
11	17	2	workers	174	68	242
11	17	3	hire	1	0	1
11	17	3	workers	19	7	26
11	17	4	hire	1	0	1
11	17	4	workers	19	7	26
11	18	1	workers	62	33	95
11	18	2	workers	250	50	300
11	18	3	workers	28	5	33
11	18	4	workers	28	5	33
11	19	1	ot_1	0	4	4
11	19	1	workers	0	74	74

11	19	2	ot_1	0	7	7
11	19	2	workers	0	111	111
11	19	3	ot_1	0	1	1
11	19	3	workers	0	11	11
11	19	4	ot_1	0	1	1
11	19	4	workers	0	11	11
11	20	1	ot_1	0	13	13
11	20	1	ot_2	0	15	15
11	20	1	workers	0	74	74
11	20	2	ot_1	0	21	21
11	20	2	ot_2	0	23	23
11	20	2	workers	0	112	112
11	20	3	ot_1	0	2	2
11	20	3	ot_2	0	3	3
11	20	3	workers	0	11	11
11	20	4	ot_1	0	2	2
11	20	4	ot_2	0	3	3
11	20	4	workers	0	11	11
11	21	1	workers	113	0	113
11	21	2	workers	459	0	459
11	21	3	hire	1	0	1
11	21	3	workers	51	0	51
11	21	4	hire	1	0	1
11	21	4	workers	51	0	51
11	22	1	ot_1	0	1	1
11	22	1	workers	119	90	209
11	22	2	hire	1	0	1
11	22	2	ot_1	0	3	3
11	22	2	workers	484	135	619
11	22	3	hire	1	0	1
11	22	3	workers	54	14	68
11	22	4	hire	1	0	1
11	22	4	workers	54	14	68
11	23	1	hire	1	0	1
11	23	1	workers	10	0	10
11	23	2	workers	42	0	42
11	23	3	workers	5	0	5
11	23	4	workers	5	0	5
11	24	1	workers	50	0	50
11	24	2	hire	1	0	1
11	24	2	workers	203	0	203
11	24	3	workers	23	0	23
11	24	4	workers	23	0	23

11	25	1	workers	127	0	127
11	25	2	hire	1	0	1
11	25	2	workers	514	0	514
11	25	3	hire	1	0	1
11	25	3	workers	57	0	57
11	25	4	hire	4	0	4
11	25	4	workers	57	0	57
12	1	1	ot_1	34	17	51
12	1	1	ot_2	153	0	153
12	1	1	workers	185	95	280
12	1	2	ot_1	141	27	168
12	1	2	ot_2	626	0	626
12	1	2	workers	752	144	896
12	1	3	ot_1	15	2	17
12	1	3	ot_2	68	0	68
12	1	3	workers	85	15	100
12	1	4	ot_1	15	2	17
12	1	4	ot_2	68	0	68
12	1	4	workers	85	15	100
12	2	1	ot_1	15	10	25
12	2	1	ot_2	68	0	68
12	2	1	workers	82	79	161
12	2	2	ot_1	62	16	78
12	2	2	ot_2	277	0	277
12	2	2	workers	334	119	453
12	2	3	ot_1	7	1	8
12	2	3	ot_2	30	0	30
12	2	3	workers	38	12	50
12	2	4	ot_1	7	1	8
12	2	4	ot_2	30	0	30
12	2	4	workers	38	12	50
12	3	1	ot_1	21	3	24
12	3	1	ot_2	93	0	93
12	3	1	workers	113	20	133
12	3	2	ot_1	85	5	90
12	3	2	ot_2	381	4	385
12	3	2	workers	458	28	486
12	3	3	ot_1	9	0	9
12	3	3	ot_2	41	0	41
12	3	3	workers	52	3	55
12	3	4	ot_1	9	0	9
12	3	4	ot_2	41	0	41
12	3	4	workers	52	3	55

12	4	1	ot_1	22	11	33
12	4	1	ot_2	99	17	116
12	4	1	workers	120	62	182
12	4	2	ot_1	91	16	107
12	4	2	ot_2	406	30	436
12	4	2	workers	489	90	579
12	4	3	ot_1	9	1	10
12	4	3	ot_2	45	0	45
12	4	3	workers	55	13	68
12	4	4	ot_1	9	1	10
12	4	4	ot_2	45	0	45
12	4	4	workers	55	13	68
12	5	1	ot_1	1	0	1
12	5	1	ot_2	5	0	5
12	5	1	workers	9	0	9
12	5	2	ot_1	6	0	6
12	5	2	ot_2	27	0	27
12	5	2	workers	33	0	33
12	5	3	ot_2	3	0	3
12	5	3	workers	4	0	4
12	5	4	ot_2	3	0	3
12	5	4	workers	4	0	4
12	6	1	ot_1	20	13	33
12	6	1	ot_2	87	25	112
12	6	1	workers	107	71	178
12	6	2	ot_1	81	0	81
12	6	2	ot_2	360	0	360
12	6	2	workers	433	166	599
12	6	3	ot_1	9	0	9
12	6	3	ot_2	39	0	39
12	6	3	workers	49	17	66
12	6	4	ot_1	9	0	9
12	6	4	ot_2	39	0	39
12	6	4	workers	49	17	66
12	7	1	ot_1	9	5	14
12	7	1	ot_2	41	23	64
12	7	1	workers	52	29	81
12	7	2	ot_1	39	8	47
12	7	2	ot_2	173	35	208
12	7	2	workers	209	44	253
12	7	3	ot_1	4	0	4
12	7	3	ot_2	18	3	21
12	7	3	workers	24	5	29

40	7				0	4
12	/	4	0t1	4	0	4
12	/	4	Ot_2	18	<u> </u>	21
12	/	4	workers	24	5	29
12	8	1	01_1	8	/	15
12	8	1	0t_2	38	27	65
12	8	1	workers	47	40	8/
12	8	2	ot_1	35	11	46
12	8	2	ot_2	158	42	200
12	8	2	workers	191	60	251
12	8	3	ot_1	4	1	5
12	8	3	ot_2	16	4	20
12	8	3	workers	22	6	28
12	8	4	ot_1	4	1	5
12	8	4	ot_2	16	4	20
12	8	4	workers	22	6	28
12	9	1	ot_1	9	19	28
12	9	1	ot_2	41	74	115
12	9	1	workers	50	104	154
12	9	2	ot_1	38	29	67
12	9	2	ot_2	168	112	280
12	9	2	workers	203	157	360
12	9	3	ot_1	4	3	7
12	9	3	ot_2	18	11	29
12	9	3	workers	23	16	39
12	9	4	ot_1	4	3	7
12	9	4	ot_2	18	11	29
12	9	4	workers	23	16	39
12	10	1	ot 1	9	14	23
12	10	1	 ot 2	38	61	99
12	10	1	workers	48	76	124
12	10	2	ot 1	36	21	57
12	10	2	 ot 2	159	94	253
12	10	2	workers	192	114	306
12	10	3	ot 1	4	1	5
12	10	3	 ot 2	17	9	26
12	10	3	workers	22	12	34
12	10	4	ot 1	4	1	5
12	10	4	ot 2	17	9	26
12	10	4	_ workers	22	12	34
12	11	1	ot 1	3	8	11
12	11	1	ot 2	11	29	40
12	11	1	workers	16	<u></u> کړ	59
12	11	2	ot 1	11	12	22
12	**	2	JL_1	11	12	23

12	11	2	ot_2	50	44	94
12	11	2	workers	63	65	128
12	11	3	ot_1	1	0	1
12	11	3	ot_2	5	4	9
12	11	3	workers	7	7	14
12	11	4	ot_1	1	0	1
12	11	4	ot_2	5	4	9
12	11	4	workers	7	7	14
12	12	1	ot_1	15	0	15
12	12	1	ot_2	68	0	68
12	12	1	workers	82	0	82
12	12	2	ot_1	62	0	62
12	12	2	ot_2	277	0	277
12	12	2	workers	334	0	334
12	12	3	ot_1	7	0	7
12	12	3	ot_2	30	0	30
12	12	3	workers	38	0	38
12	12	4	ot_1	7	0	7
12	12	4	ot_2	29	0	29
12	12	4	workers	39	0	39
12	13	1	ot_1	22	0	22
12	13	1	ot_2	98	0	98
12	13	1	workers	120	51	171
12	13	2	ot_1	91	0	91
12	13	2	ot_2	405	0	405
12	13	2	workers	487	76	563
12	13	3	ot_1	10	0	10
12	13	3	ot_2	44	0	44
12	13	3	workers	55	8	63
12	13	4	ot_1	10	0	10
12	13	4	ot_2	44	0	44
12	13	4	workers	55	8	63
12	14	1	ot_1	6	13	19
12	14	1	ot_2	27	52	79
12	14	1	workers	34	72	106
12	14	2	ot_1	25	20	45
12	14	2	ot_2	113	80	193
12	14	2	workers	138	108	246
12	14	3	ot_1	3	2	5
12	14	3	ot_2	11	8	19
12	14	3	workers	16	11	27
12	14	4	ot_1	3	2	5
12	14	4	ot_2	11	8	19

12	14	4	workers	16	11	27
12	15	1	ot_1	12	10	22
12	15	1	ot_2	53	30	83
12	15	1	workers	65	55	120
12	15	2	ot_1	49	15	64
12	15	2	ot_2	218	46	264
12	15	2	workers	263	83	346
12	15	3	ot_1	5	1	6
12	15	3	ot_2	23	5	28
12	15	3	workers	30	8	38
12	15	4	ot_1	5	1	6
12	15	4	ot_2	23	5	28
12	15	4	workers	30	8	38
12	16	1	ot_1	17	10	27
12	16	1	ot_2	76	0	76
12	16	1	workers	93	79	172
12	16	2	ot_1	70	16	86
12	16	2	ot_2	314	0	314
12	16	2	workers	378	119	497
12	16	3	ot_1	8	1	9
12	16	3	ot_2	34	0	34
12	16	3	workers	43	12	55
12	16	4	ot_1	8	1	9
12	16	4	ot_2	34	0	34
12	16	4	workers	43	12	55
12	17	1	ot_1	8	2	10
12	17	1	ot_2	35	0	35
12	17	1	workers	43	46	89
12	17	2	ot_1	32	5	37
12	17	2	ot_2	144	0	144
12	17	2	workers	175	68	243
12	17	3	ot_1	3	0	3
12	17	3	ot_2	15	0	15
12	17	3	workers	20	7	27
12	17	4	ot_1	3	0	3
12	17	4	ot_2	15	0	15
12	17	4	workers	20	7	27
12	18	1	ot_1	11	0	11
12	18	1	ot_2	50	0	50
12	18	1	workers	62	33	95
12	18	2	ot_1	46	0	46
12	18	2	ot_2	208	0	208
12	18	2	workers	250	50	300

12	10	2	-+ 1	F	0	F
12	18	3	0t_1	5	0	5
12	18	3	0t2	23	<u>0</u>	23
12	18	3	workers	28	5	33
12	18	4	0t_1	5	0	5
12	18	4		23	0	23
12	18	4	workers	28	5	33
12	19	1	ot_1	0	13	13
12	19	1	ot_2	0	43	43
12	19	1	workers	0	74	74
12	19	2	ot_1	0	20	20
12	19	2	ot_2	0	66	66
12	19	2	workers	0	111	111
12	19	3	ot_1	0	2	2
12	19	3	ot_2	0	7	7
12	19	3	workers	0	11	11
12	19	4	ot_1	0	2	2
12	19	4	ot_2	0	7	7
12	19	4	workers	0	11	11
12	20	1	ot_1	0	13	13
12	20	1	ot_2	0	15	15
12	20	1	workers	0	74	74
12	20	2	ot_1	0	21	21
12	20	2	ot_2	0	23	23
12	20	2	workers	0	112	112
12	20	3	ot_1	0	2	2
12	20	3	ot_2	0	3	3
12	20	3	workers	0	11	11
12	20	4	ot 1	0	2	2
12	20	4	 ot_2	0	3	3
12	20	4	workers	0	11	11
12	21	1	ot 1	21	0	21
12	21	1	 ot 2	93	0	93
12	21	1	 workers	113	0	113
12	21	2	ot 1	86	0	86
12	21	2	 ot 2	381	0	381
12	21	2	workers	459	0	459
12	21	3	ot 1	9	0	9
12	21	3	 ot 2	41	0	41
12	21	3	 workers	52	0	52
12	21	4	ot 1	9	0	9
12	21	4	ot 2	41	0	
12	21	4	workers	52	0	52
12	22	1	ot 1		16	32
14		-	<u> </u>	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	10	50

12	22	1	ot_2	99	62	161
12	22	1	workers	119	90	209
12	22	2	ot_1	90	25	115
12	22	2	ot_2	403	95	498
12	22	2	workers	485	135	620
12	22	3	ot_1	10	2	12
12	22	3	ot_2	44	9	53
12	22	3	workers	55	14	69
12	22	4	ot_1	10	2	12
12	22	4	ot_2	44	9	53
12	22	4	workers	55	14	69
12	23	1	ot_1	2	0	2
12	23	1	ot_2	7	0	7
12	23	1	workers	11	0	11
12	23	2	ot_1	7	0	7
12	23	2	ot_2	34	0	34
12	23	2	workers	42	0	42
12	23	3	ot_2	3	0	3
12	23	3	workers	5	0	5
12	23	4	ot_2	3	0	3
12	23	4	workers	5	0	5
12	24	1	ot_1	9	0	9
12	24	1	ot_2	41	0	41
12	24	1	workers	50	0	50
12	24	2	ot_1	38	0	38
12	24	2	ot_2	168	0	168
12	24	2	workers	204	0	204
12	24	3	ot_1	3	0	3
12	24	3	ot_2	18	0	18
12	24	3	workers	23	0	23
12	24	4	ot_1	3	0	3
12	24	4	ot_2	18	0	18
12	24	4	workers	23	0	23
12	25	1	ot_1	23	0	23
12	25	1	ot_2	104	0	104
12	25	1	workers	127	0	127
12	25	2	ot_1	96	0	96
12	25	2	ot_2	427	0	427
12	25	2	workers	515	0	515
12	25	3	ot_1	10	0	10
12	25	3	ot_2	47	0	47
12	25	3	workers	58	0	58
12	25	4	ot_1	11	0	11

12	25	4 ot_2	43	0	43
12	25	4 workers	61	0	61

C. Gurobi Optimization Code

Coppel Forecasting & Labor Optimization Tool

Christian Gatmaitan 1

Import necessary packages

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
from statsmodels.tsa.api import ExponentialSmoothing, SimpleExpSmoothing, Holt
import gurobipy as gp
from gurobipy import GRB
from gurobipy import quicksum
import math
```

Optimization Model

Load Data from Forecast, 'Capstone_Forecast_Coppel' must be run before this file

```
forecast = pd.read_csv("Forecast_Clothing2020.csv", index_col = 0)
```

```
forecast_furniture = pd.read_csv("Forecast_Furniture2020.csv", index_col = 0)
```

```
workforce = pd.read_csv("DC_workforce.csv", index_col = 0)
```

Add operational values

```
#create all input variables
     dc = 25; #number of DCs
w = 4; #types of workers
     m = w+1; #used for Loop
     t = 12; #number of time periods
     o = t+1;
     c_w = 11982; #Cost of employee ($/person/month)
     c_w = 11922, #cost of imployee ($/person/month)
c_f = 3.5*c_w; #cost of firing one employee ($/person)
c_h = 1668*(c_w/2); #cost of hiring one employee ($/person)
c_ot1 = c_w * 2; #Cost of overtime type 1 ($/hour)
c_ot2 = c_w * 3; #Cost of overtime type 2 ($/hour)
     c_t = 930; #cost of transferring employee
     c_{c} = 300000; #Cost of contractor ($/unit), set intentionally high to not utilize contractors h = 48*4; #number monthly hours an employee works according to shift (hours/person)
     m_ot1 = 9*4; #Max hours of OT1 allowed per employee per month (hrs/person)
     m_ot2 = 40*4; #Max hours of OT2 allowed per employee per month (hrs/person)
     #input cycle time data
     l1 = 1/(.0122); #units/hr clothing picking
l2 = 1/(.0497); #units/hr clothing transfer
     13 = 1/(.0055556); #units/hr clothing load
     14 = 1/(.0055556); #units/hr clothing deliver
     15 = 1/(.044722); #units/hr furniture picking
     16 = 1/(.0675); #units/hr furniture transfer
17 = 1/(.006944); #units/hr furniture load
     18 = 1/(.006944); #units/hr furniture deliver
     I = [1, 10, 12, 13, 14, 15, 16, 17, 18];
col_names = ["Worker1", "Worker2", "Worker3", "Worker4", "Hire1", "Hire2", "Hire3", "Hire4", "Fire1", "Fire2", "Fire3", "Fir
"Transfer2", "Transfer3", "Transfer4", "Contract1", "Contract2", "Contract3", "Contract4", "DC and Cost"];
M d = forecast
    dc_counter = 1
    y = forecast_furniture
```

Run loop that creates operational plan for every DC

```
output = pd.DataFrame()
```

```
output_furniture = pd.DataFrame()
```

▶ for a in range(0,dc): # Initialize Model
m = gp.Model("headcount") m.Params.timelimit = 3600.0 # set maximum runtime in seconds m.Params.MIPGap = 0.025 # set maximum allowable optimality gap (0.01 = 1%) #define variables workers = dict([((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="workers")) for i in range(1,w+1) for k in range(1,t+1)]) hire = dict([((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="hire")) for i in range(1,w+1) for k in range(1,t+1)]) fire = dict([((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="fire")) for i in range(1,w+1) for k in range(1,t+1)]) ot 1 = dict([((i,k), m.addVar(vtype=GRB.CONTINUOUS, lb=0.0, name="ot_1")) for i in range(1,w+1) for k in range(1,t+1)]) $ot_2 = dict($ [((i,k), m.addVar(vtype=GRB.CONTINUOUS, lb=0.0, name="ot_2"))
for i in range(1,w+1) for k in range(1,t+1)]) transfer = dict([((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="transfer")) for i in range(1,w+1) for k in range(1,t+1)]) contractunits = dict([((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="contractunits")) for i in range(1,w+1) for k in range(1,t+1)]) m.update() # Set objective (Minimize Total Cost) m.setObjective(sum([hire[i, k] * c_h for i in range(1,w+1) for k in range(1,t+1)]) +sum([workers[i, k] * c_w for i in range(1,w+1) for k in range(1,t+1)]) +sum([fire[i, k] * c_f for i in range(1,w+1) for k in range(1,t+1)]) +sum([ot_1[i, k] * c_ot1 for i in range(1,w+1) for k in range(1,t+1)]) +sum([ot_2[i, k] * c_ot2 for i in range(1,w+1) for k in range(1,t+1)]) +sum([transfer[i, k] * c_t for i in range(1,w+1) for k in range(1,t+1)]) +sum([contractunits[i, k] * c_c for i in range(1,w+1) for k in range(1,t+1)]) GRB.MINIMIZE) #add constraints for k in range(1, w+1): for i in range(1,t+1): m.addConstr((d:lloc[i-1, a] - ((workers[k,i]+ot_1[k,i]+ot_2[k,i])*h)*1[k-1] - contractunits[k,i])<= 0, name = 'De m.addConstr((ot_1[k,i]*h)-(m_ot1*workers[k,i]) <= 0, name = 'OT Type 1 Regulation') m.addConstr((ot_2[k,i]*h)-(m_ot2*workers[k,i]) <= 0, name = 'OT Type 2 Regulation')</pre> for i in range(1,t): m.addConstr((workers[1, i+1] == workers[1, i]+hire[1, i]-fire[1, i]), name = 'Workforce Consistency1')
m.addConstr((workers[2, i+1] == workers[2, i]+hire[2, i]-fire[2, i]), name = 'Workforce Consistency2') m.addConstr((workers[1, 11] == workers[2, 1]'hire[3, 1]'fire[3, 1] + transfer[3, 1]), name = 'Workforce Consiste m.addConstr((workers[4, i+1] == workers[4, i]+hire[3, 1]'fire[3, 1] + transfer[3, 1]), name = 'Workforce Consiste m.addConstr((workers[1,1]>=workforce.iloc[a,1]), name = 'Initial Workforce Consistency3') m.addConstr((workers[2,1]>=workforce.iloc[a,2]), name = 'Initial Workforce Consistency4') m.addConstr((workers[3,1]>=workforce.iloc[a,5]), name = 'Initial Workforce Consistency5') m.addConstr((workers[4,1]>=workforce.iloc[a,6]), name = 'Initial Workforce Consistency6') m.addConstr((hire[1,1]==workers[1,1] - workforce.iloc[a,1]), name = 'Initial Workforce Consistency7') m.addConstr((hire[2,1]==workers[2,1] - workforce.iloc[a,2]), name = 'Initial Workforce Consistency8') m.addConstr((hire[3,1]==workers[3,1] - workforce.iloc[a,5]), name = 'Initial Workforce Consistency9') m.addConstr((hire[4,1]==workers[4,1] - workforce.iloc[a,6]), name = 'Initial Workforce Consistency10') m.addConstr((transfer[4, i] == 0), name = 'Transfer Constraint')

```
# Optimize model
m.optimize()
#print results
print('Minimal cost for DC ', a,'=' , m.ObjVal)
v = m.getVars()
results = pd.DataFrame(v)
for i in range(0,len(v)):
     results['t'] = 1
results['DC'] = 1
     results['Variable'] = 1
results['Operation'] = 1
results['Value_Clothing'] = 1
for i in range(0,len(v)):
    results['Variable'][i] = v[i].varName
    results['Value_Clothing'][i] = v[i].x
      results['DC'][i] = a+1
     g = i/12
     g = math.floor(g) + 1
     r = math.floor(i/48)
results['Operation'][i] = g-(r*4)
     e = math.floor(i/12)
results['t'][i] = (i + 1) - (12*e)
results.drop(0,inplace = True, axis = 1)
output = output.append(results)
```

```
output.to_csv('Optimization_Clothing.csv')
```

```
▶ for a in range(0,dc):
       # Initialize Model
m = gp.Model("headcount")
       m.Params.timelimit = 3600.0
                                          # set maximum runtime in seconds
       m.Params.MIPGap = 0.025
                                            # set maximum allowable optimality gap (0.01 = 1%)
        #define variables
        workers = dict(
            [((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="workers"))
for i in range(1,w+1)
             for k in range(1,t+1)])
       hire = dict(
            [((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="hire"))
             for i in range(1,w+1)
for k in range(1,t+1)])
        fire = dict(
            [((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="fire"))
             for i in range(1,w+1)
for k in range(1,t+1)])
       ot_1 = dict(
            [((i,k), m.addVar(vtype=GRB.CONTINUOUS, lb=0.0, name="ot_1"))
              for i in range(1,w+1)
             for k in range(1,t+1)])
        ot_2 = dict(
            [((i,k), m.addVar(vtype=GRB.CONTINUOUS, lb=0.0, name="ot_2"))
for i in range(1,w+1)
              for k in range(1,t+1)])
        transfer = dict(
            [((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="transfer"))
for i in range(1,w+1)
for k in range(1,t+1)])
```

```
contractunits = dict(
       [((i,k), m.addVar(vtype=GRB.INTEGER, lb=0.0, name="contractunits"))
        for i in range(1,w+1)
        for k in range(1,t+1)])
 m.update()
 # Set objective (Minimize Total Cost)
 m.setObjective(
       sum([hire[i, k] * c_h
               for i in range(1,w+1)
       for k in range(1,t+1)])
+sum([workers[i, k] * c_w
                for i in range(1,w+1)
                for k in range(1,t+1)])
       +sum([fire[i, k] * c_f
                for i in range(1,w+1)
       for k in range(1,t+1)])
+sum([ot_1[i, k] * c_ot1
                for i in range(1,w+1)
                for k in range(1,t+1)])
       +sum([ot 2[i, k] * c ot2
                for i in range(1,w+1)
                for k in range(1,t+1)])
       +sum([transfer[i, k] * c_t
                for i in range(1,w+1)
                for k in range(1,t+1)])
       +sum([contractunits[i, k] * c_c
                for i in range(1,w+1)
                for k in range(1,t+1)])
       GRB.MINIMIZE)
#add constraints
for k in range(1, w+1):
      for i in range(1,t+1):
            m.addConstr((y.iloc[i-1, a] - ((workers[k,i]+ot_1[k,i]+ot_2[k,i])*h)*l[k+3] - contractunits[k,i])<= 0, name = 'De</pre>
            m.addConstr((ot_1[k,i]*h)-(m_ot1*workers[k,i])<= 0, name = 'OT Type 1 Regulation')
m.addConstr((ot_2[k,i]*h)-(m_ot2*workers[k,i]) <= 0, name = 'OT Type 2 Regulation')</pre>
      for i in range(1,t):
            m.addConstr((workers[1, i+1] == workers[1, i]+hire[1, i]-fire[1, i]), name = 'Workforce Consistency1')
m.addConstr((workers[2, i+1] == workers[2, i]+hire[2, i]-fire[2, i]), name = 'Workforce Consistency2')
     m.addConstr((workers[2, i+1] == workers[2, i]*nire[2, i]*nire[2, i]), name = workforce Consistency2')
m.addConstr((workers[3, i+1] == workers[3, i]+hire[3, i]-fire[3, i] + transfer[3, i]), name = 'Workforce Consiste
m.addConstr((workers[4, i+1] == workers[4, i]+hire[4, i]-fire[4, i] - transfer[3, i]), name = 'Workforce Consiste
m.addConstr((workers[1,1]>=workforce.iloc[a,3]), name = 'Initial Workforce Consistency3')
m.addConstr((workers[2,1]>=workforce.iloc[a,4]), name = 'Initial Workforce Consistency4')
m.addConstr((workers[2,1]>=workforce.iloc[a,4]), name = 'Initial Workforce Consistency4')

     m.addConstr((workers[3,1]>=workforce.iloc[a,5]), name = 'Initial Workforce Consistency5')
m.addConstr((workers[4,1]>=workforce.iloc[a,6]), name = 'Initial Workforce Consistency6')
m.addConstr((bino[1,1]==workforce.iloc[a,6]), name = 'Initial Workforce Consistency6')
     m.addConstr((hire[1,1]==workers[1,1] - workforce.iloc[a,3]), name = 'Initial Workforce Consistency7')
m.addConstr((hire[2,1]==workers[2,1] - workforce.iloc[a,4]), name = 'Initial Workforce Consistency8')
m.addConstr((hire[3,1]==workers[3,1] - workforce.iloc[a,5]), name = 'Initial Workforce Consistency9')
      m.addConstr((hire[4,1]==workers[4,1] - workforce.iloc[a,6]), name = 'Initial Workforce Consistency10')
      m.addConstr((transfer[4, i] == 0), name = 'Transfer Constraint')
# Optimize model
m.optimize()
#print results
print('Minimal cost for DC ', a,'=' , m.ObjVal)
v = m.getVars()
results = pd.DataFrame(v)
for i in range(0,len(v)):
      results['t'] = 1
      results['DC'] = 1
      results['Variable'] = 1
      results['Operation'] = 1
       results['Value_Furniture'] = 1
for i in range(0,len(v)):
      results['Variable'][i] = v[i].varName
      results['Value_Furniture'][i] = v[i].x
      results['DC'][i] = a+1
      g = i/12
      g = math.floor(g) + 1
      r = math.floor(i/48)
      results['Operation'][i] = g-(r*4)
      e = math.floor(i/12)
      results['t'][i] = (i + 1) - (12*e)
results.drop(0,inplace = True, axis = 1)
output_furniture = output_furniture.append(results)
```

- output_furniture.to_csv('Optimization_Furniture.csv')
- final_output = pd.merge(output, output_furniture, how='left', left_on=['Variable','DC', 'Operation', 't'], right_on = ['Vari
- >> output_pivot = final_output.pivot_table(index=['t', 'DC', 'Operation', 'Variable'], values=['Value_Clothing', 'Value_Furnitur

- ▶ output_pivot
- output_final = output_pivot[output_pivot.Value_Total != 0]
- output_final.to_csv('Optimization_Coppel.csv')

<u>D.</u> Forecasting Script

Raw Data Upload & Pivot Creation

	Impo	ort Necessary Packages
In [1]:	M	<pre>import pandas as pd import numpy as np import matplotlib.pyplot as plt import math</pre>
In [2]:	M	from statsmodels.tsa.api import ExponentialSmoothing, SimpleExpSmoothing, Holt
	Load	d data files
In [3]:	M	<pre>#import data df_clothing17 = pd.read_csv("Ventas2017_CUMLtxt", sep=' ', encoding='latin-1')</pre>
In [4]:	M	<pre>df_clothing18 = pd.read_csv("Ventas_Ropa_2018.txt", sep=' ', encoding='latin-1')</pre>
		df clathing10 - nd mood cov("Ventos Reno 1010 (2) tut", con-11, encoding-11, tin 11)
In [5]: Ren	₽ ame f	ile headers to be consistent
In [5]: Ren: n [6]: N	₽ ame f df_c	<pre>ut_clothing19 = pulred_csv(ventas_nopa_zel9 (2).txt , sep= + , encoding= latin=1) ile headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numti</pre>
In [5]: Ren. n [6]: M	₽ ame f df_c ∎ DCna	<pre>ut_clothing19 = pu.read_csv(ventas_ndpa_zel9 (2).txt , sep= + , encoding= latin=1) life headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numti mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17</pre>
In [5]: Rena n [6]: M n []: M Pivo	P ame f df_c ∢ DCna ot data	<pre>ud_clothing19 = pu.read_csv(ventas_ndpa_zel9 (2).txt ; sep= + ; encoding= latin=1) lide headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numti mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17 on Year, Month, and DC by units sold</pre>
In [5]: Ren. n [6]: M [n []: M Pivo n [7]: M	■ ame f df_c ■ DCna DCna ot data	<pre>ud_clothing19 = pu.read_csv(ventas_ndpa_z819 (2).txt ; sep= + ; encoding= fath=1) ile headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numt</pre>
In [5]: Ren. n [6]: M [n []: M Pivo n [7]: M [n [8]: M	A df_c df_c DCna ot data clot	<pre>ud_clothing19 = pu.read_csv(ventas_nopa_zel9 (2).xxt ; sep= + ; encoung= faile1) like headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numtic mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17 on Year, Month, and DC by units sold hes2017 = df_clothing17.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2018 = df_clothing18.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum')</pre>
In [5]: Ren. n [6]: M Pivo n [7]: M [n [8]: M [n [9]: M	A df_c df_c DCna DCna t data clot clot	<pre>ud_clothing19 = pu.read_csv(ventas_ndpa_zel9 (2).xxt ; sep= + ; encoding= lalin=1) like headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numti mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17 on Year, Month, and DC by units sold hes2017 = df_clothing17.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2018 = df_clothing18.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum')</pre>
In [5]: Ren. n [6]: M Pivo n [7]: M [n [8]: M [n [9]: M [10]: M	A df_c df_c DCna DCna clot clot clot	<pre>dd_clothing19 = pd.fead_csv(ventas_ndpa_zel9 (z).txt ; sep= f ; entoding= failh=1) ile headers to be consistent lothing17.rename(columns = {'Departamento':'NumDepto', 'Clase':'Numclase', 'Familia':'NumFamilia', 'NumTienda':'numti mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17 on Year, Month, and DC by units sold hes2017 = df_clothing17.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2018 = df_clothing18.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2019 = df_clothing19.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2017 = clothes2017.reset_index()</pre>
In [5]: Ren. n [6]: M Pivo n [7]: M [n [8]: M [n [9]: M [10]: M [11]: M	A df_c df_c DCna DCna clot clot clot clot	<pre>dd_clothing19 = pd.fead_csv(ventas_nopa_zel9 (z).txt ; sep= f ; entoding= fath-1) like headers to be consistent lothing17.rename(columns = {'Departamento': 'NumDepto', 'Clase': 'Numclase', 'Familia': 'NumFamilia', 'NumTienda': 'numti mes = df_clothing17.pivot_table(index=['Bodega', 'NomBodega'], values=['VtaUnidades'], aggfunc='sum')df_clothing17 on Year, Month, and DC by units sold hes2017 = df_clothing17.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2018 = df_clothing18.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2019 = df_clothing19.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['VtaUnidades'], aggfunc='sum') hes2017 = clothes2017.reset_index()</pre>

Write outputs to csv

- [13]: ▶ clothes2017.to_csv("clothing2017.csv")
- [14]: ▶ clothes2018.to_csv("clothing2018.csv")
- [15]: ▶ clothes2019.to_csv("clothing2019.csv")

Import furniture Data

[64]: M df_furniture = pd.read_csv("Ventas_2017,2018,2019_DCF.txt", sep='|', encoding='latin-1')

Convert weeks to months

[65]: M df_furniture['Semanafloat'] = df_furniture['Semana'].astype(float)

[22]: M df_furniture['Mes'] = np.ceil(df_furniture['Semanafloat']/4.345)

Pivot Data on Year, Month, DC by Units Sold

- [19]: H df_furniture = df_furniture.pivot_table(index=['Anio', 'Mes', 'Bodega'], values=['Cantidad'], aggfunc='sum')
- [20]: M df_furniture = df_furniture.reset_index()

Write results to CSV

[21]: ▶ df_furniture.to_csv("furniture.csv")

Coppel Forecasting & Labor Optimization Tool

Christian Gatmaitan

Import necessary packages

```
[1]: > import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
from statsmodels.tsa.api import ExponentialSmoothing, SimpleExpSmoothing, Holt
import gurobipy as gp
from gurobipy import GRB
from gurobipy import quicksum
```

Read past sales data files created from Pivot Creation file

```
[2]: H #read data for furniture and clothing
df_2017 = pd.read_csv("clothing2017.csv", index_col = 0)
df_2018 = pd.read_csv("clothing2018.csv", index_col = 0)
df_2019 = pd.read_csv("clothing2019.csv", index_col = 0)
df_furniture = pd.read_csv("furniture.csv", index_col = 0)
```

Update DC column in furniture file due to difference in naming convention

[409]: ▶ df_furniture['Bodega'] = df_furniture['Bodega']-30000 #update Bodega for furniture

Create forecast for clothing

Merge all historical data into one dataframe

```
[410]: ► #merge 2017 and 2018 dataframes
df_201718 = df_2017.append(df_2018)
```

[411]: ▶ #merge 2017-18 w/ 2019 df_allsales = df_201718.append(df_2019)

Convert to English and create datetime column that merges date, month, and year

```
[412]: W df_allsales['Day'] = 1
df_allsales['Month'] = df_allsales['Mes']
df_allsales['Year'] = df_allsales['Anio']
```

[413]: ▶ df_allsales['Datetime'] = pd.to_datetime(df_allsales[['Year', 'Month', 'Day']])

[414]: ▶ df_allsales['Count']= df_allsales['VtaUnidades']

[415]: 🔰 df_allsales.drop(['Anio', 'Mes', 'Day', 'Month', 'Year', 'VtaUnidades'], axis=1, inplace = True)

Create a variable for sales at each distribution center

[416]:	M	<pre>dc1 = df_allsales[df_allsales.Bodega == 1]</pre>
		<pre>dc2 = df_allsales[df_allsales.Bodega == 2]</pre>
		<pre>dc3 = df_allsales[df_allsales.Bodega == 3]</pre>
		<pre>dc4 = df_allsales[df_allsales.Bodega == 4]</pre>
		<pre>dc5 = df_allsales[df_allsales.Bodega == 5]</pre>
		<pre>dc6 = df_allsales[df_allsales.Bodega == 6]</pre>
		<pre>dc7 = df_allsales[df_allsales.Bodega == 7]</pre>
		<pre>dc8 = df_allsales[df_allsales.Bodega == 8]</pre>
		<pre>dc9 = df_allsales[df_allsales.Bodega == 9]</pre>
		<pre>dc10 = df_allsales[df_allsales.Bodega == 10]</pre>
		<pre>dc11 = df_allsales[df_allsales.Bodega == 11]</pre>
		<pre>dc12 = df_allsales[df_allsales.Bodega == 12]</pre>
		<pre>dc13 = df_allsales[df_allsales.Bodega == 13]</pre>
		<pre>dc14 = df_allsales[df_allsales.Bodega == 14]</pre>
		<pre>dc15 = df_allsales[df_allsales.Bodega == 15]</pre>
		<pre>dc16 = df_allsales[df_allsales.Bodega == 16]</pre>
		<pre>dc17 = df_allsales[df_allsales.Bodega == 17]</pre>
		<pre>dc18 = df_allsales[df_allsales.Bodega == 18]</pre>
		<pre>dc19 = df_allsales[df_allsales.Bodega == 19]</pre>
		<pre>dc20 = df_allsales[df_allsales.Bodega == 20]</pre>
		<pre>dc21 = df_allsales[df_allsales.Bodega == 21]</pre>
		<pre>dc22 = df_allsales[df_allsales.Bodega == 22]</pre>
		<pre>dc23 = df_allsales[df_allsales.Bodega == 23]</pre>
		<pre>dc24 = df_allsales[df_allsales.Bodega == 24]</pre>
		<pre>dc25 = df_allsales[df_allsales.Bodega == 25]</pre>
		<pre>dc26 = df_allsales[df_allsales.Bodega == 26]</pre>
		<pre>dc27 = df_allsales[df_allsales.Bodega == 27]</pre>

Test plot to get basic understanding of historical demand



Create Forecasts by DC

```
[418]: M data = dcl.Count.values #Load historical data for dc
index = pd.date_range(start='2017', end='2020', freq='M') #set date range
fulldata = pd.Series(data, index) #create series off data and timeframe
#use exponential smoothign package to try all 4 Holt-Winter methods
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results=pd.DataFrame(index=[rf5]adph3', rf5\stabs', r
```



Calculate Error to determine best fit

```
[419]: \\
#Calculate Error of each fit and write to CSV
dd_fit = pd.DataFrame(fit1.fittedvalues)
df_fit['Fit2'] = fit2.fittedvalues
df_fit['Fit2'] = fit3.fittedvalues
df_fit['Fit4'] = fit4.fittedvalues
df_fit['Fit4'] = df_fit[]'Fit2'].str.split(' ').str[0]
df_fit['Fit2'] = df_fit['Fit2'].str.split(' ').str[0]
df_fit['Error1'] = (abs(df_fit]'Fit1'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['MAPE2'] = sum(df_fit['Fit2'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error2'] = (abs(df_fit['Fit2'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error3'] = (abs(df_fit['Fit3'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error4'] = (abs(df_fit['Fit3'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error4'] = (abs(df_fit['Fit4'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error4'] = sum(df_fit['Fit4'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error4'] = sum(df_fit['Fit4'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit['Error4'] = sum(df_fit['Fit4'].df_fit['Actual'])/df_fit['Actual'])*100
df_fit('Error4'] = sum(df_fit['Error4'])/(count[0])
df_fit.to_csv('MAPE.csv')
```

```
[420]: W same for DC2
data = dc2.Count.values
index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.date_range(start='2017', end='2020', freq='M')
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results='Additive'] = [fit1.params[p] for p in params] + [fit1.sse]
results['Additive'] = [fit2.params[p] for p in params] + [fit1.sse]
results['Multiplicative'] = [fit2.params[p] for p in params] + [fit3.sse]
results['Multiplica Dam'] = [fit4.params[p] for p in params] + [fit4.sse]
ax = fulldata.plot(figsize=(10,6), marker='o', color='black', titl="Forecasts from Holt-Winters' multiplicative method" )
ax.set_xlabel('Sales')
ax.set_xlabel('Sales')
ax.set_xlabel('Sales')
ax.set_xlabel('Sales')
fit1.fitedvalues.plot(ax=ax, style='--', color='green')
fit2.fitedvalues.plot(ax=ax, style='--', color='green')
fit2.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True)
plt.show()
print('Figure: forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative sea
results
results2 = fit2.forecast(12).values
results2
```



[420]: array([845311.98014748, 752663.84064513, 939219.41582212, 1023968.84328097, 1139798.19097027, 1121739.58364396, 782275.27947501, 658628.66879958, 917615.84287607, 928025.52105461, 1060085.12281721, 2605934.10369977]

```
[421]: # #same for DC3
data = dc3.Count.values
index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.date_range(start='2017', end='2020', freq='M')
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results=pd.DataFrame(index=[r*$\alpha$',r*$\beta$',r*$\phip*',r*$\gamma$',r*$Lg8'', "$b=6$'',"$SD_9$'', "SD_9$'', "SD_9$''', "SD_9$'', "SD_9$'', "SD_9$'', "SD_9$'', "SD_9$'', "SD_9$'', "SD_
```

print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative see

results
results3 = fit2.forecast(12).values
results3



```
results
results4 = fit2.forecast(12).values
results4
```



```
[423]: W #same for DCS
data = dc5.Count.values
index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.Series(data, index)
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results=pd.DataFrame(index=[r*$\alpha$',r*$\beta$',r*$\phi$',r*$\gamma$',r*$\phi$',o*$',sbe",'$SE")
params = ['smoothing_level', 'smoothing_slope', 'damping_slope', 'smoothing_seasonal', 'initial_level', 'initial_slope']
results['Additive'] = [fit1.params[p] for p in params] + [fit1.sse]
results['Multiplica Dam"] = [fit3.params[p] for p in params] + [fit3.sse]
results['Multiplica Dam"] = [fit4.params[p] for p in params] + [fit4.sse]
ax = fulldata.plot(figsize=(10,6), marker='o', color='black', titl="Forecasts from Holt-Winters' multiplicative method" )
ax.set_xlabel('Sales')
ax.set_xlabel('Sales')
ax.set_xlabel('Date')
fit1.fittedvalues.plot(ax=ax, style='--', color='red')
fit1.fit2.fittedvalues.plot(ax=ax, style='--', color='gene')
fit2.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True)
plt.show()
print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative sea
results
results = fit2.forecast(12).values
results5 = fit2.forecast(12).values
```



23]: array([53491.96509101, 61646.21098327, 88980.69634214, 108121.58816201, 108685.36941624, 108729.64720132, 63764.69542718, 61883.70448845, 83841.13970257, 89457.2555306, 110499.31252407, 257453.04918276])

```
[424]: W some for DCG
data = dc6.Count.values
index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.Series(data, index)
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul').fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True)
results["Additive"] = [fit3.plas3', "S\blet3', "S\ble3', "S\blet3', "S\blet3', "S\blet3', "S\blet3', "
```

results6 = Tit.


```
[425]: W #same for DC7
data = dc7.Count.values
index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.Series(data, index)
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results=pd.DataFrame(index=(r*$\alpha$',r"$\beta$',r"$\phim$',r"$\gamma$',r"$1_6$',"$5_06$',"$5_06$',"$5_10
params = ['smoothing_level', 'smoothing_slope', 'damping_slope', 'smoothing_seasonal', 'initial_level', 'initial_slope']
results["Additive] = [fit2.params[p] for p in params] + [fit1.sse]
results["Multiplicative"] = [fit2.params[p] for p in params] + [fit3.sse]
results["Multiplica Dam"] = [fit4.params[p] for p in params] + [fit4.sse]
ax = fulldata.plot(figsize=(10,6), marker='o', color='black', title="Forecasts from Holt-Winters' multiplicative method" )
ax.set_xlabel("Date")
fit1.fittedvalues.plot(ax=ax, style='--', color='red')
fit2.fittedvalues.plot(ax=ax, style='--', color='red')
fit2.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True)
plt.show()
print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative sea
results
results7 = fit2.forecast(12).values
results7
```



[5]: array([443574.22703354, 446950.73260554, 535200.48331427, 574622.58247744, 615078.77738895, 604516.23166391, 412415.28519196, 405243.55728202, 516069.70262719, 538754.18606109, 645048.84092103, 1629773.75012489])

```
[426]: H #same for DC8
data = dc8.Count.values
```

index = pd.date_range(start='2017', end='2020', freq='M')
fulldata = pd.Series(data, index)
fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True)
fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add', damped=True).fit(use_boxcox=True)
results=pd.DataFrame(index=[r"\$\alpha\$",r"\$\beta\$",r"\$\phi\$",r"\$\gamma\$",r"\$1_0\$", "\$b_0\$","SSE"])
params = ['smoothing_level', 'smoothing_slope', 'damping_slope', 'smoothing_seasonal', 'initial_level', 'initial_slope']
results["Additive"] = [fit1.params[p] for p in params] + [fit1.sse]
results["Additive Dam"] = [fit2.params[p] for p in params] + [fit3.sse]
results["Multiplica Dam"] = [fit4.params[p] for p in params] + [fit4.sse]
ax = fulldata.plot(figsize=(10,6), marker='o', color='black', title="Forecasts from Holt-Winters' multiplicative method")
ax.set_xlabel("Date")
fit1.fittedvalues.plot(ax=ax, style='--', color='red')
fit2.fittedvalues.plot(ax=ax, style='--', color='red')
fit2.fittedvalues.plot(ax=ax, style='--', color='red')
fit2.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True)
fit2.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True)

plt.show()
print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative sea

results
results8 = fit2.forecast(12).values
results8



126]: array([532443.46292986, 439346.46289892, 539770.31450524, 561297.88885389, 610676.93864705, 591818.8871553, 412246.71149288, 376809.10965182, 525413.50630122, 536302.27347755, 649753.5121795, 1489065.4501512])

```
[427]: ▶ #same for DC9
```

data = dc9.Count.values index = pd.date_range(start='2017', end='2020', freq='M') fulldata = pd.Series(data, index) fit1 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='add').fit(use_boxcox=True) fit2 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul').fit(use_boxcox=True) fit3 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True) fit4 = ExponentialSmoothing(fulldata, seasonal_periods=12, trend='add', seasonal='mul', damped=True).fit(use_boxcox=True) results=pd.DataFrame(index=[r"\$\alpha\$',r"\$\beta\$',r"\$\phi\$',r"\$\gamma\$',r"\$l_0\$',"\$b_0\$',"\$SE"]) params = ['smoothing[evel', 'smoothing_slope', 'damping_slope', 'smoothing_seasonal', 'initial_level', 'initial_slope'] results["Additive"] = [fit1.params[p] for p in params] + [fit1.sse] results["Additive Dam"] = [fit2.params[p] for p in params] + [fit3.sse] results["AdditiveDam"] = [fit4.params[p] for p in params] + [fit4.sse] ax = fulldata.plot(figsize=(10,6), marker='o', color='black', title="Forecasts from Holt-Winters' multiplicative method") ax.set_ylabel("Sales") ax.set_ylabel("Sales") ax.set_ylabel("Sales") fit1.fittedvalues.plot(ax=ax, style='--', color='red') fit1.fittedvalues.plot(ax=ax, style='--', color='red') fit1.forecast(12).rename('Holt-Winters (add-add-seasonal)').plot(ax=ax, style='--', marker='o', color='red', legend=True) plt.show() print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative se

print("Figure: Forecasting Coppel Sales for the next year using Holt-Winters method with both additive and multiplicative sea

results9 = fit2.forecast(12).values
results9



:[427]: array([387342.06276662, 441299.35174721, 528061.95078795, 600767.77444793, 632187.30305694, 620298.26828707, 545749.08663091, 486658.4092315, 513838.59649823, 575913.32606872, 657952.37670182, 1583524.8309289])

Create dataframe for results and add each DC

[446]:	M	df_results = pd.DataFrame(results1)
		df_results['DC1'] = (results1)
		df_results['DC2'] = (results2)
		df_results['DC3'] = (results3)
		df_results['DC4'] = (results4)
		df_results['DC5'] = (results5)
		df_results['DC6'] = (results6)
		df_results['DC7'] = (results7)
		df_results['DC8'] = (results8)
		df_results['DC9'] = (results9)
		df_results['DC10'] = (results10)
		df_results['DC11'] = (results11)
		df_results['DC12'] = (results12)
		df_results['DC13'] = (results13)
		df_results['DC14'] = (results14)
		df_results['DC15'] = (results15)
		df_results['DC16'] = (results16)
		df_results['DC17'] = (results17)
		df_results['DC18'] = (results18)
		df_results['DC19'] = (results19)
		df_results['DC20'] = (results20)
		df_results['DC21'] = (results21)
		df_results['DC22'] = (results22)
		df_results['DC23'] = (results23)
		df_results['DC24'] = (results24)
		df_results['DC25'] = (results25)
		$df_results['DC26'] = (results26)$
		df_results['DC27'] = (results27)

M	<pre>df_results.drop(0,axis=1, inplace = True)</pre>										
H	df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for month										
H	<pre>df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV</pre>										
M	df_results										
]:		DC1	DC2	DC3	DC4	DC5	DC6	DC7	DC8	DC9	DC10
	0	244355.250883	309917.541325	78158.995393	257645.226088	0	338023.266361	112480.878288	193568.088283	491186.485295	321588.692851
	1	238388.441803	243928.468762	77964.565838	240208.061617	0	350054.780012	101886.628285	135940.142216	361638.474267	282384.024291
	2	332786.007233	314422.013208	103691.640990	313655.973321	0	464021.105971	121090.903609	168308.554374	445610.848934	340174.999208
	3	227663.350439	249101.417221	83747.268450	255490.896728	0	365037.644983	100408.028675	127002.516040	344837.343910	272742.481725
	4	309908.610555	329513.806308	115775.208418	346682.996771	0	498608.545134	112480.878288	147495.663153	394421.684629	306311.374410
	5	429196.152840	387618.299333	127465.477779	440164.918584	0	613182.811759	134560.123919	181473.207500	467378.483168	340174.999208
	6	238588.412256	274590.512752	82881.621029	287292.053692	0	380595.134733	108753.923027	138817.520961	386597.690587	282384.024291
	7	243044.063803	272567.262760	83032.663810	288606.689445	0	371793.971546	109542.056648	133826.527945	362264.029758	272742.481725
	8	305244.032542	338353.840791	98654.928372	344583.210031	0	460647.375128	123510.833175	162758.915683	422450.808118	340174.999208
	9	223635.133107	237470.444097	71178.816645	236751.393414	0	313667.929015	98467.088099	126048.812583	323032.890343	249791.414874
	10	487133.466015	385528.193482	105974.375560	391861.347119	0	473434.567127	133703.019071	182221.385602	467303.900128	340174.999208
	н н [н [H df_ H df_ H df_ H df_ I I 0 1 2 3 4 5 6 7 8 9 10 	H df_results.drops H df_results['Mon1 H df_results['Mon1 H df_results.to_cs H df_results.to_cs H df_results H 2 332786.007233 3 227663.350439 4 309908.610555 5 429196.152840 6 238588.412256 7 243044.063803 8 305244.032542 9 223635.133107 10 487133.466015	df_results.drop(0,axis=1, in df_results['Month'] = [1,2,3] df_results['Month'] = [1,2,3] df_results.to_csv('Forecast_ df_results.to_csv('Forecast_ df_results.to_csv('Forecast_ 0 df_results.to_csv('Forecast_ 0 244355.250883 309917.541325 1 23838.441803 2 332786.007233 314422.013208 3 227663.350439 249101.417221 4 30908.610555 329151.806308 5 429196.152840 8 305244.032542 33853.840791 9 22365.133107 23770.444097 10 48713.466015	df_results.drop(0,axis=1, inplace = True df_results['Month'] = [1,2,3,4,5,6,7,8,9 df_results['Month'] = [1,2,3,4,5,6,7,8,9 df_results.to_csv('Forecast_Clothing2020 df_results.to_csv('Forecast_Clothing2020 df_results 0 244355,250883 309917.541325 78158.995393 1 238388.441803 243928.468762 77964.565838 2 332766.007233 314422.013208 103691.640990 3 227663.350439 249101.417221 83747.268450 4 309908.610555 329513.806308 115775 208418 5 429196.152840 387618.299333 127465.477779 6 238588.412256 274590.512752 82881.621029 7 243044.063803 272567.262760 83032.663810 8 305244.032542 338353.840791 98654.928372 9 22365.133107 237470.444097 71178.816645 10 487133.466015 385528.193482 105974.375560	df_results.drop(0,axis=1, inplace = True) df_results.drop(0,axis=1, inplace = True) df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #c df_results.to_csv('Forecast_Clothing2020.csv') #write df_results.to_csv('Forecast_Clothing2020.csv') #write df_results df_results 2 2 244355.250883 309917.541325 78158.995393 257645.226088 1 238388.441803 243928.468762 2 332786.007233 314422.013208 103691.640990 313655.973321 3 227663.350439 249101.417221 83747.268450 255490.896728 4 309908 610555 329513 806308 115775 208418 346682 996771 5 429196.152840 387618.299333 127465.477779 440164.918584 6 238588.412256 274590.512752 82881.621029 287292.053692 7 243044.03803 272567.262760 83032.663810 286606.689445 8 305244.032542 338353.840791 98654.928372 344583.210031 9 223635.133107 237470.444097 71178.816645 236751.393414 10	df_results.drop(0,axis=1, inplace = True) df_results('Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add cd df_results('Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add cd df_results.to_csv('Forecast_Clothing2020.csv') #write ford df_results df_results DC1 DC2 DC3 DC4 DC5 0 244355.250883 309917.541325 78158.995393 257645.226088 0 1 238388.441803 243928.468762 77964.565838 240208.061617 0 2 332786.007233 314422.013208 103691.640990 313655.973321 0 3 227663.350439 249101.417221 83747.268450 255490.896728 0 4 309908.610555 329513.806308 115775 208418 346682 996771 0 5 429196.152840 387618.299333 127465.477779 440164.918584 0 6 238588.412256 274590.512752 82881.621029 287292.053692 0 7 243044.06303 272567.262760 83032.663810 28606.689445 0 6 305244.032542 338353.840791 98654.928372 344583.2	df_results.drop(0,axis=1, inplace = True) df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for mon df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for mon df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV df_results forecast column for mon df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV df_results fore sults df_results state 2 DC1 DC2 DC3 DC4 DC5 DC6 0 244355.250883 309917.541325 78158.995393 257645.226088 0 338023.266361 1 238388.441803 243928.468762 77964.565838 240208.061617 0 350054.780012 2 332766.007233 314422.013208 103691.640990 313655.973321 0 464021.105971 3 227663.350439 249101.417221 83747.268450 255490.896728 0 350537.644983 4 309908.61055 329513.806308 115775.208418 346682 996771 0 498608.545134 0 613182.811759 5 429196.152840 387618.299333 127465.477779 440164.918584<	df_results.drop(θ,axis=1, inplace = True) df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for month' df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for month' df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV df_results df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV df_results df_results df_results df_results fore sults DC1 DC2 DC3 DC4 DC5 DC6 DC7 0 244355.250883 309917.541325 78158.995393 257645.226088 0 338023.266361 112480.878288 1 238388.441803 243928.468762 77964.565838 240208.061617 0 50054.780012 101886.628285 2 332766.007233 314422.013208 103691.640990 313655.973321 0 464021.105971 121090.903609 3 227663.350439 249101.417221 83747.268450 255490.896728 0 365037.644983 100408.028675 4 309908.61055 329513.806308 115775.208418 346682 996771 0 498608.545134 112480.878288	df_results.drop(θ,axis=1, inplace = True) df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for month df_results['Month'] = [1,2,3,4,5,6,7,8,9,10,11,12] #add column for month df_results.to_csv('Forecast_Clothing2020.csv') #write forecast to CSV df_results.to_csv('Forecast_Clothing2020.csv') #write df_results df_results df_results df DC1 DC2 DC3 DC4 DC5 DC6 DC7 DC8 df_results DC1 DC2 DC3 DC4 DC5 DC6 DC7 DC8 df_results DC1 DC2 DC3 DC6 DC7 DC8 <th>$\begin{array}{ c c c c c c c c c c c c c c c c c c c$</th>	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$

Create forecast for furniture (repeat process with furniture data)

[450]:	M	df_allsales = df_furniture
[451]:	M	df_allsales['Day'] = 1 df_allsales['Month'] = df_allsales['Mes'] df_allsales['Year'] = df_allsales['Anio']
[452]:	M	<pre>df_allsales['Datetime'] = pd.to_datetime(df_allsales[['Year', 'Month', 'Day']])</pre>
[453]:	M	df_allsales['Count']= df_allsales['Cantidad']

E. Time Study Results











Transfer Operation Furniture



Transfer Operation Clothing



Distribution Center	W1 Headcount	W1 Capacity	W2 Headcount	W2 Capacity	W3 Headcount	W3 Capacity	W4 Headcount	W4 Capacity	Total Capacity
1	. 107	1680873	119	459513	182	62899200	178	61516800	459513
2	127	1995055	93	359115	234	80870400	150	51840000	359115
6	5 168	2639127	129	498127	138	47692800	343	118540800	498127
7	72	1131055	55	212380	68	23500800	145	50112000	212380
8	93	1460945	78	301193	14	4838400	308	106444800	301193
11	. 61	958255	63	243272	107	36979200	76	26265600	243272
13	143	2246400	122	471097	242	83635200	91	31449600	471097
15	92	1445236	80	308916	66	22809600	310	107136000	308916
16	5 150	2356364	117	451790	108	37324800	242	83635200	451790
21	. 126	1979345	105	405453	105	36288000	181	62553600	405453
22	121	1900800	98	378422	114	39398400	132	45619200	378422
24	95	1492364	65	250994	95	32832000	95	32832000	250994
25	142	2230691	130	501989	190	65664000	135	46656000	501989
27	/ 151	2372073	127	490404	128	44236800	128	44236800	490404

Total Capacity - Furniture (Units & Workers)									
Distribution Center	W1 Headcount	W1 Capacity	W2 Headcount	W2 Capacity	W3 Headcount	W3 Capacity	W4 Headcount	W4 Capacity	Total Capacity
1	338	1451091	380	1080889	182	8985600	178	8788114	1080889
2	113	485128	119	338489	234	11552914	150	7405714	338489
6	69	296229	302	859022	138	6813257	343	16934400	296229
7	100	429317	105	298667	68	3357257	145	7158857	298667
8	61	261883	92	261689	14	691200	308	15206400	261689
11	176	755598	193	548978	107	5282743	76	3752229	548978
13	218	935911	238	676978	242	11947886	91	4492800	676978
15	131	562405	146	415289	66	3258514	310	15305143	415289
16	151	648268	193	548978	108	5332114	242	11947886	548978
21	43	184606	173	492089	105	5184000	181	8936229	184606
22	155	665441	161	457956	114	5628343	132	6517029	457956
24	118	506594	132	375467	95	4690286	95	4690286	375467
25	223	957376	234	665600	190	9380571	135	6665143	665600
27	161	691200	303	861867	128	6319543	128	6319543	691200