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# Motivation

- Increasing adoption of internet and smartphones
- Consumer preferences changing to online shopping
- Consumers want flexibility in delivery schedule
- eCommerce growth creates challenges for last-mile delivery
- CDPs enable reductions in travel time, travel distance, delivery cost, and emissions

# **Key Question**

- Create an optimal distribution network design which:
  - Integrates CDPs in network flow
  - Consolidates return flow and re-delivery attempts at CDPs

### **Relevant Literature**

- Nagy G, Salhi S (2007) Location-routing: Issues, models and methods
- Winkenbach M, Kleindorfer PR, Spinler S (2016) Enabling Urban Logistics Services at La Poste through Multi-Echelon **Location-Routing**
- Merchan D, Winkenbach M (2018) High-Resolution Last-Mile **Network Deisgn. City Logistics 3**



# **Collection-and-Delivery Points in** Last Mile Distribution

# The Problem

- CDPs aggregate part of the customer demand
- CDPs can also be used as nodes to streamline return flow and redelivery attempts
- Location routing problem Combines location and routing optimization
- Large scale / NP-hard problem

### Methodology

- Continuum approximation based route length and routing cost estimation
- Multi-stage non-linear optimization model









Design



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# **Expected Contribution**

**Optimal network design to deliver sustainable cost savings** 



# BACK TO **KIOSK MENU**



- ogistics Hub
- Satellite Facility
- Customer
- \_\_\_\_ Dedicated CDP routes
- Customer-only routes
  - Customer pick-up





