



# Light Electric Freight Vehicles for Last-Mile Delivery

*A case study at PostNL*



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# 1 - Introduction

## Postal market developments require cost savings and network capacity adjustments

### Mail market



- Declining mail market (-10%)
- Liberalization & E-substitution
- Universal Service Obligation



**Network  
optimization**



**Synergy  
opportunities?**

### Parcel market



- Growing parcel market (+15%)
- Capacity expansion
- Competition intensifies

# 1 - Introduction

## Rise of LEFV but limited research regarding impact on distribution cost and network design

### What is a Light Electric Freight Vehicle (LEFV) ?

- **Wide variety of types and payloads**
- **No universal definition, general consensus:**
  - Limited speed 25 km/h
  - Electrical motor assistance (typically cycling)
  - Limited payload 0.5 m<sup>3</sup> – 3 m<sup>3</sup>

### Benefit and limitations of LEFV



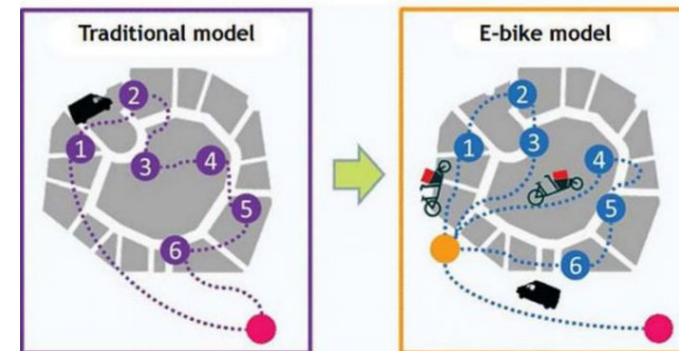
- Easy to park
- Manoeuvrable
- Zero emission
- Limited driver training
- Low purchasing cost



- Limited range
- Limited speed
- Small payload
- Safety

### Why LEFV specifically for Postal Operators (PO)?

- **Alternative for mail delivery by bicycle**
  - Higher speed
  - Less physical strain
- **Possible solution for parcel delivery in cities**
- **LEFV could enable combined delivery of mail and parcels**
  - *Bicycles*: payload too limited for parcels
  - *Vans*: high operating cost for low value mail items



## 2 - Problem Formulation

**Hypothesis: LEFV reduce distribution cost and enable synergy between the parcel and mail network**

### Research Question

*Will the introduction of LEFV in the mail and parcel delivery network lead to reduced distribution costs ?*

### Key Topics



Impact of LEFV on the distribution cost



Integration of the mail and parcel network



Impact of LEFV on network design



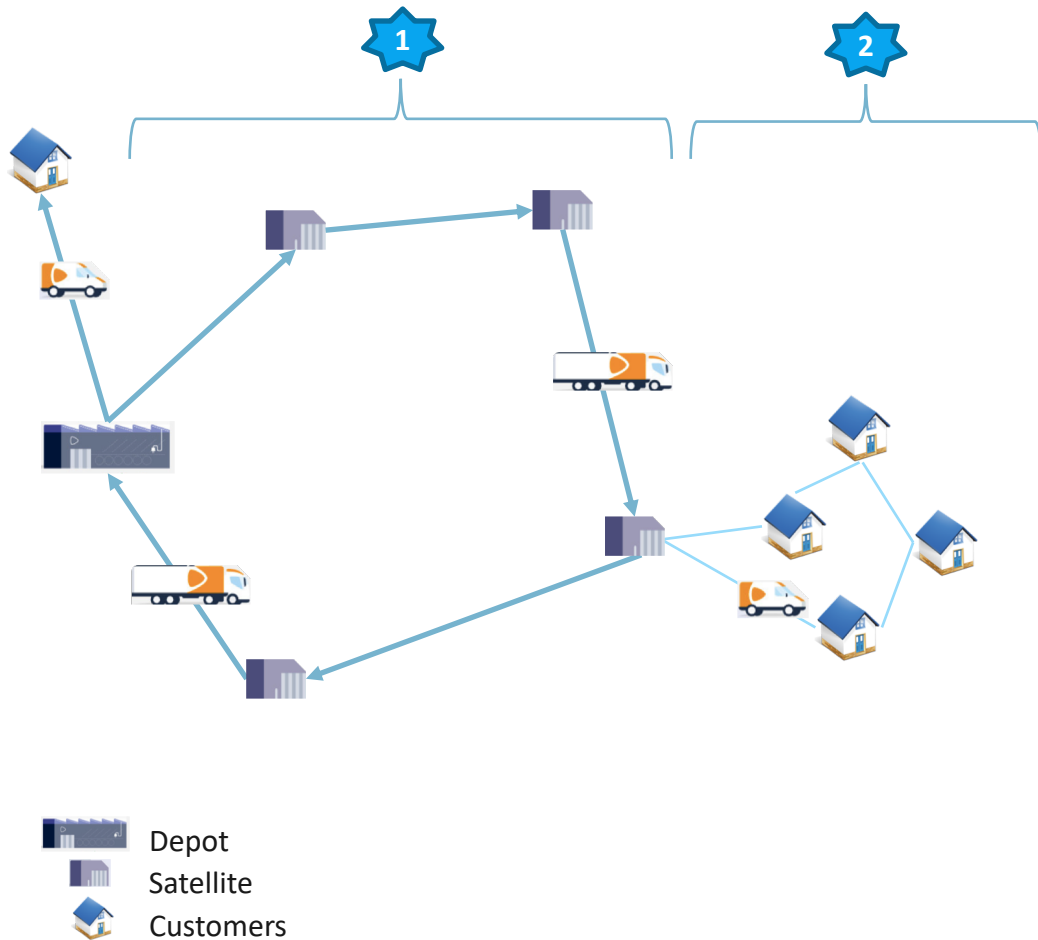
Geographical characteristics suited for combined delivery



# 2 - Problem Formulation

## Two echelon location routing problem (2E-LRP)

Mixed multi-tier distribution system



Problem Formulation

### 1 Feeder Tier

- Depots to satellites
- Multi-depot vehicle routing problem (MDVRP)

### 2 Delivery Tier

- Two delivery options:
  - Originating from depot (direct delivery)
  - Originating from satellite (indirect delivery)
- Continuous Approximation (CA)

### ! Key Assumptions

- Heterogenous vehicle fleet (bike, scooter, LEFV, car, van)
- Capacited locations and vehicles
- One-directed

# 3 - Methodology

## Mixed Integer Linear Programming Model (MILP model)

### Decision Variables

**Binary variables** showing:

**Feeder Tier**

- i. Route sequence for truck delivery from depot to satellite
- ii. Allocation of satellites to active depots
- iii. Open a depot

**Binary variables** showing:

**Delivery Tier**

- i. Depot or satellite allocation
- ii. Vehicle choice
- iii. Network type

### Objective Function

*minimize total cost =*

facility cost + handling cost + transport cost + delivery cost

### Key Constraints

- Satellites and customers served
- Subtour Elimination
- Throughput constraints
- Vehicle Capacity
- Flow Constraints
- Physical storage capacity

# 3 - Methodology

## Selected geographic zone and scenarios

### Case: Geographic Zone



- Variety of densities
- Points of delivery: 7,876
- Daily mail volume: 6,591
- Daily parcel volume: 809

### Tested Scenarios

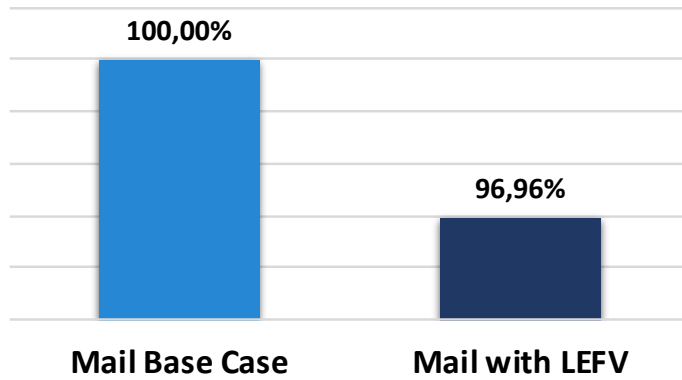
- 0 *Base Cases*: Standalone mail & standalone parcel network
- 1 *Scenario A*: Standalone mail network with LEFV
- 2 *Scenario B*: Standalone parcel network with LEFV
- 3 *Scenario C*: Combined delivery network (current fleet)
- 4 *Scenario D*: Combined delivery network with LEFV



# 4 - Results

## Scenario A: Standalone mail network with LEFV

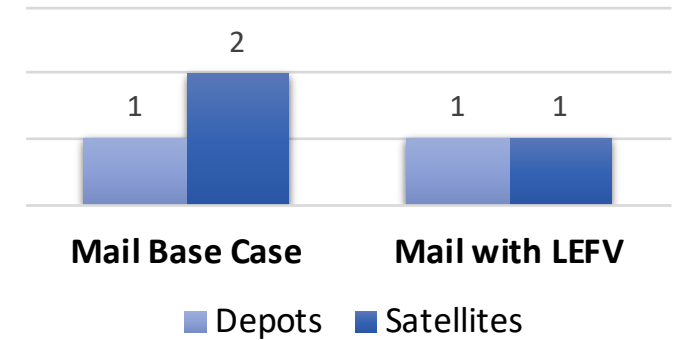
*Distribution Cost*



*Vehicle fleet composition*

Vehicle	Mail Base Case	Mail with LEFV
Bikes	9	1
Scooter	3	3
Car	0	0
Van	0	0
LEFV	0	5

*Active Locations*



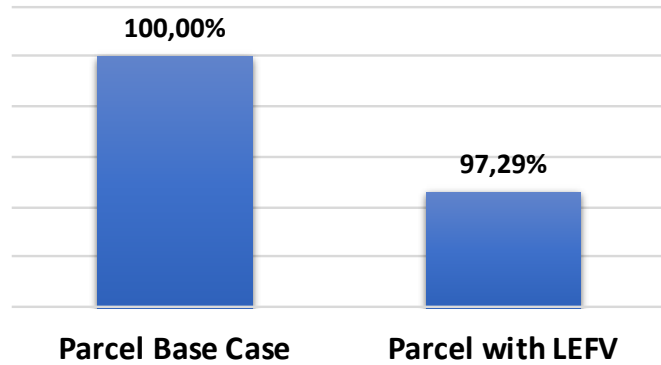
### *Main Observations*

- 1 Reduction of distribution cost by 3%
- 2 Longer maximum service time, higher payload and a higher intra-stop speed result in substitution of bicycles to LEFV
- 3 Faster linehaul speed of LEFV leads to reduction of depots

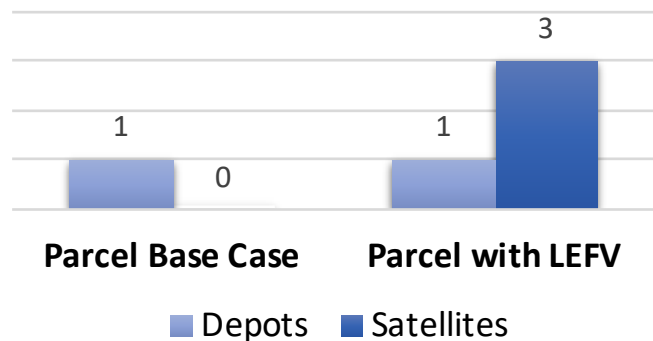
# 4 - Results

## Scenario B: Standalone parcel network with LEFV

### Distribution Cost



### Active Locations



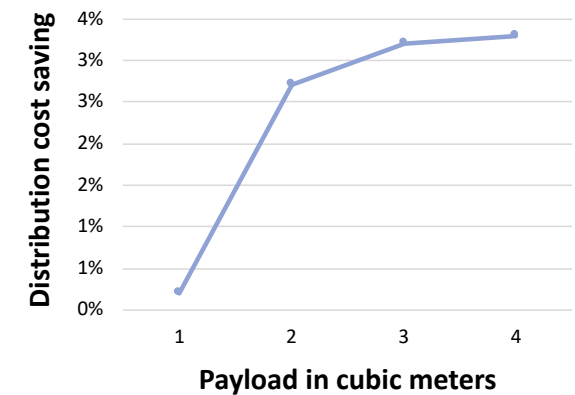
### Main Observations

- 1 Reduction of distribution cost reduce by 2,7%
- 2 Substitution of vans to LEFV in *high density areas*.
- 3 Indirect delivery (via satellites) to overcome the long linehaul distance with LEFV
- 4 A payload between 2 m<sup>3</sup> and 3 m<sup>3</sup> is advised

### Vehicle fleet composition

Vehicle	Parcel Base Case	Parcel with LEFV
Bikes	0	0
Scooter	0	0
Car	0	0
Van	4	2
LEFV	0	10

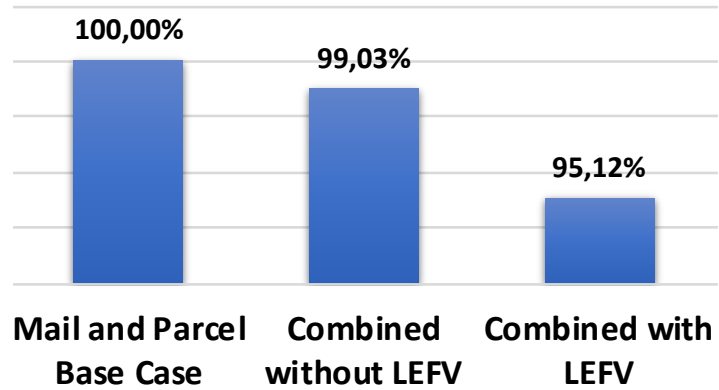
### Effect of Payload



# 4 - Results

## Scenario C+D: Combined Delivery and the impact of LEFV

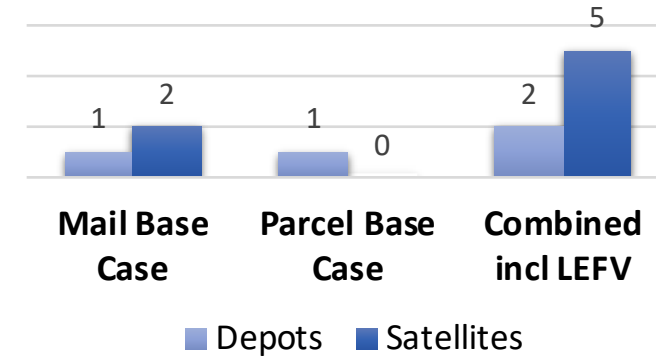
**Distribution Cost**



**Vehicle fleet composition**

Scenario	Mail Base Case	Parcel Base Case	Combined incl LEFV
Bikes	9	0	3
Scooter	3	0	2
Car	0	0	0
Van	0	4	3
LEFV	0	0	15

**Active Locations**



### Main Observations

- 1 With the current vehicle fleet network integration is severely limited (only a combination via van in rural area)
- 2 The introduction of LEFV leads to an additional cost reduction. *Total cost reduction is 4,9%*
- 3 Combined delivery with *LEFV is advised in high density areas.*
- 4 The changes in the vehicle composition and location structure are similar to the parcel scenario.

# 5 - Conclusion & Future Research

## LEFV are a viable addition to the vehicle fleet for mail and parcel delivery

### Conclusions

- Adding LEFV to the vehicle fleet results in lower distribution cost and can facilitate network integration for POs
- LEFV require hubs in close proximity to the delivery area
- High drop density areas are more suited for LEFV.



### Future Research

- Apply the model to a larger scale dataset
- Create a model with stochastic demand (e.g., volume variations and dimensions)
- Develop a VRP including time-windows for parcel delivery via LEFV
- Develop a process design for combined delivery by POs
- Develop the optimal LEFV for delivery (payload, maneuverability)